

**Coltishall Parish Plan
Questionnaire Results
REPORT**

February 2010

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SUMMARY

The Parish Councillors are anxious to focus their efforts to address the issues which concern parishioners most. Questionnaires were circulated across the parish and collected some two weeks later. In total just over half were returned. The response came from slightly more females than males but there was only a 4% difference. There was also a bias towards the older members of the parish, the reason for this is not clear at this point. Given the almost 50/50 split between male and female response, together with the fact that over half of the forms have been returned, it would be reasonable to believe that the results are broadly representative of the parish.

Three main areas have emerged that concern parishioners most. Namely these are: Highways, Policing and Housing. Under the heading of Highways are concerns about speeding traffic, parking, crossing the road safely and feeling safe on the footpaths. There are calls for a higher Police presence in the community with concerns being expressed over anti-social behaviour as well as crime. In general across the community the level of crime is low but there would seem to be areas that are of concern. A feeling comes through that some in-fill housing would be acceptable but not large scale developments. People want to retain the quality of the village and express the concern that any large development would erode this, perhaps to the extent that Coltishall may feel more like a suburb of Norwich.

With the demise of the Air Base parishioners do not perceive that there will be any significant trade coming from the new prison. Parishioners value tourism and passing trade and express a desire to welcome tourists to Coltishall, but they do not want to live in a 'tourist attraction'. Again they want to retain the 'feel' and quality of the village.

TERMS OF REFERENCE

A verbal request was received to produce a report based on the collated data from the returned Coltishall Parish Plan Questionnaires. Whilst there will be many different views on each area covered by the Questionnaire, the objective is to bring those views together into areas of focus. The purpose of the exercise is to enable the Parish Councillors to consider how best to tackle the problems identified by the parishioners.

This document will be used to help the Parish Council formulate their strategy for the future of Coltishall and form the basis from which they can produce their 'Parish Plan'. It may also be used help them to apply for additional funding at the appropriate time.

INTRODUCTION

Coltishall Parish Council, which also covers Hautbois, decided to develop a plan for how the community would like to develop. Questionnaires (see Appendix A) were hand delivered to each household, as identified from the electoral register, within the parish of Coltishall. This amounted to some 647 copies of which 351 were returned to collectors after about a two week period. Each questionnaire actually consisted of three parts, not only to seek out the feelings of adults but also youths, in the 12 to 17 years of age group and juniors, in the 7 to 11 years of age group, on age related topics. This report will cover the results from the adult questionnaires only. Views expressed by the younger age groups will be the subject of separated document.

The purpose of the questionnaires was to elicit opinions from parishioners about what they perceive as 'problems' within the village. Additionally, to gain an informed 'feel' for how parishioners would like to see their villages develop in the future. Ultimately, this plan will be used to inform local government, to strengthen funding bids and to identify actions that can be taken by the Parish Council and local groups.

The format of the questionnaires was in a 'tick' box style. Many of the questions sought acceptance or rejection of a given statement, indicating agreement or disagreement with a statement on a scale of 1 to 5. Where 1 was strong disagreement and 5 was strong agreement. The middle ground where there was no clear acceptance or rejection of the statement was indicated by 3. An extra space was also provided for any additional comments.

All of the data from the returned questionnaires had been collated by the Parish Council. This report has been written independently using the data supplied by the Parish Council.

DEMOGRAPHIC INFORMATION

Of the 647 questionnaires distributed to households within the Coltishall area some 351 have been returned. These replies represented the combined views from 380 male parishioners and 403 female parishioners.

This was quite an even response, with just 4% more female parishioners responding than male parishioners. If this is separated by age group examination of Appendix B will show that the replies represented the views of 362 from adults in the 17 to 60 age groups and some 282 from those over 60 years of age.

Looking a little further at the age ranges of those who responded, there were fewer replies from the two younger age groups, particularly in the 22 to 30 age group. This poses the question, are there fewer parishioners in the 17 to 30 age group or are they less inclined to take part in the local community. Further research would be needed to establish the true reason for the lower response from these two groups. See Appendix B for a further breakdown of the response from each age group.

Given that the responses were quite even from each gender and that there was also a fairly equal number of people in the five higher age brackets, the information gathered would seem to be broadly representative of the parish. However, inspection of Appendix B Demographic Information will show that there was a bias towards the mature age ranges.

COMMUNITY FACILITIES

Currently the village of Coltishall is served by a number of communal facilities. These range from areas of Common land and Allotments to Church Rooms and a Village Hall. All but two of the households that replied use some of facilities. See Appendix C 'Use of Community Facilities and local Businesses'.

Most households use the Medical Practice and the Lower Common is also very popular. Inspection of appendix C will show that only 32 households use the Allotments. However, it should be remembered that there would not be a sufficient number of plots to allow every household to hold one; therefore this would represent a good take-up of this facility.

At the other end of the scale there are things such as the Sports Ground and Play area that are not used too much. These are followed by the Church Rooms and Village Hall where there appears to be scope for more use to be made of them.

LOCAL BUSINESSES

In addition to the community facilities Coltishall is also served by a good variety of independent businesses. These range from grocery and provisions, garages and a filling station through to a pharmacy, pubs and restaurants. In fact one could actually shop in the village with just an occasional visit to a large supermarket. See Appendix C for further information of businesses and how much they are used.

In parallel with the Medical Practice the Pharmacy is used extensively and the Post Office is also equally as well used. The food stores and filling station are not far behind in popularity. In-fact each of the businesses that provide goods and services for day to day living would appear to be well supported.

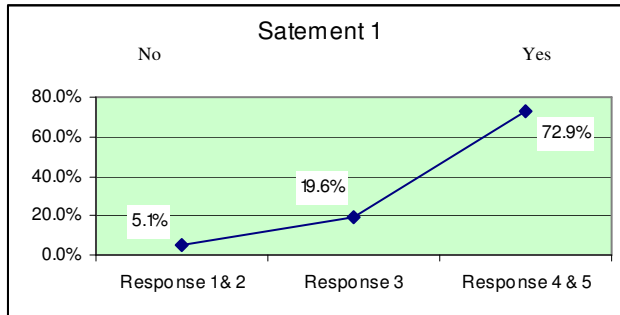
It would appear that local businesses are popular with parishioners. Whilst they are able to provide the services that people look for then it is reasonable to assume that parishioners are happy to 'buy locally'.

SYNOPSIS OF SURVEY RESULTS

MEDICAL SERVICES

Question 1

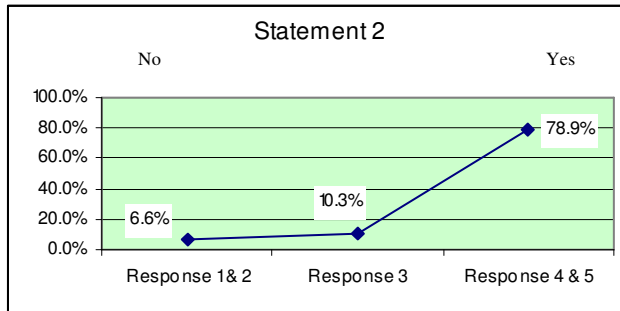
Statement: “There is a need for a Dentist in the Parish”



The results and comments show a clear desire to have a dental practice within Coltishall (see Appendix D page 1). Several people have expressed a desire to have a dentist who would take NHS patients as well as private clients. Almost 73% of respondents agreed with the above statement against 5% who disagreed.

Question 2:

Statement: “Existing medical facilities are satisfactory in Coltishall”

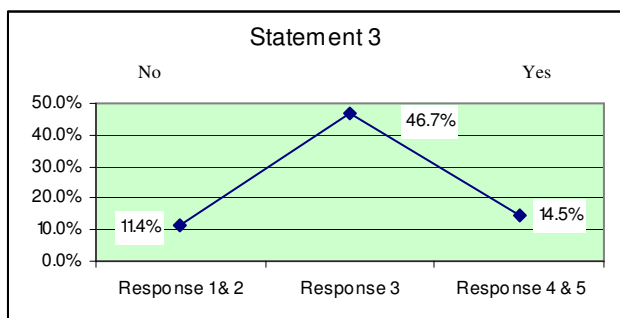


In general most people seem very happy with the existing facilities with almost 79% agreeing with the statement to a greater or lesser degree. A pretty resounding endorsement for what is already offered. By comparison almost 7% disagreed with the statement. Judging by the comments the main bone of contention seems to be the

appointment system, see appendix D, page 1 for more information.

Question 3:

Statement: “There is a need for other facilities at the surgery (Please State)”



Almost half of the replies indicated that they were unsure about this. But there were a similar number who agreed and disagreed with the statement, just 3% more agreed that there other facilities could be offered. A number of suggestions were put forward in the comments section, some of which are already in the village as private enterprises. See

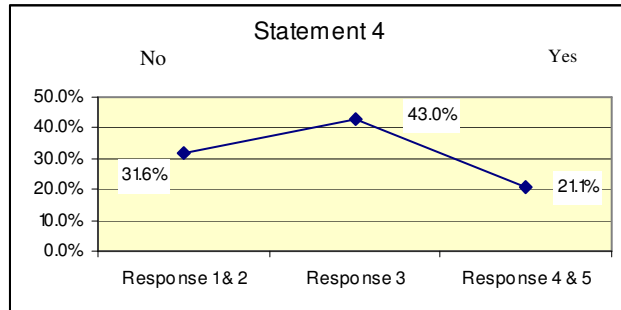
appendix D, page 2 for a breakdown of the responses and a list of suggestions.

SYNOPSIS OF SURVEY RESULTS

POLICING

Question 4:

Statement: "Policing around the Parish is adequate"

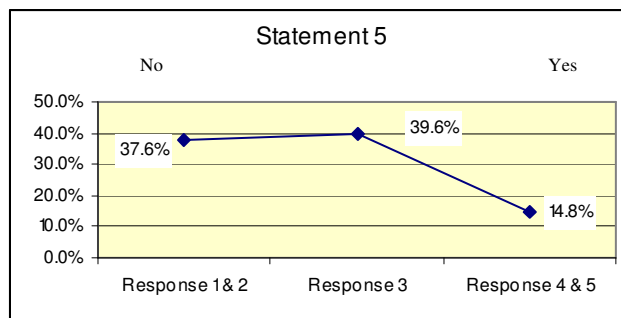


Inspection of the statistics in appendix D, page 3 may lead one to believe that policing within the parish was satisfactory. With some 43% of people unsure and a further 21% feeling that the Police presence was adequate against almost 32% who thought that it was not. On the other hand scrutiny of the comments would indicate that a lot of people are

unhappy about the lack of a Police presence in the community.

Question 5:

Statement: "Crime is a serious concern in the Parish"

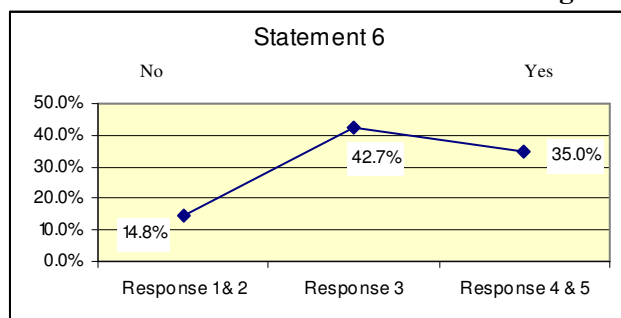


Clearly, the statistics in appendix D page 3 indicate that crime is not a serious concern within the village. But almost 15% of those answering this question consider that it is a major concern. Perhaps this indicates that there are localised 'pockets' where crime is more prevalent than the average. Petty crime is more prevalent than serious crime. Judging

by the few comments that are recorded, there is a call for a higher Police presence in the community.

Question 6:

Statement: "There is a need for more neighbourhood watch schemes"



The response to this question was high with most people ticking one of the boxes on this question. But 42.7% ticked box number three, thus they neither agreed nor disagreed with the statement. Of those expressing a different view most would like to see an expansion of neighbourhood watch schemes. But judging by the few comments that were recorded some

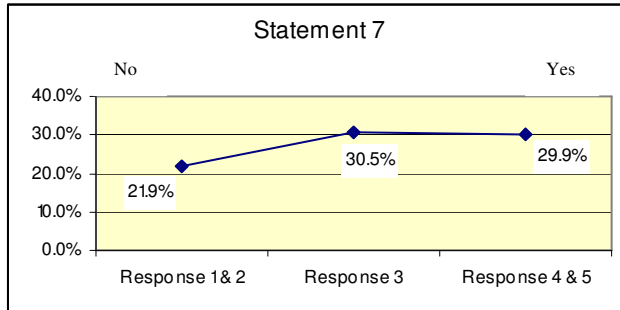
further guidance would be required to enlighten people about what involvement in a scheme would entail. See appendix D, page 4 for further details.

SYNOPSIS OF SURVEY RESULTS

POLICING continued.

Question 7

Statement: "I would actively participate in a neighbourhood watch scheme"

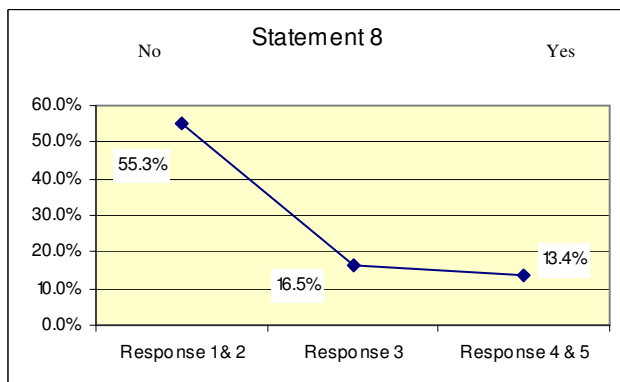


On this question opinions were fairly evenly divided, just over 30% were neutral, almost 22% would not like to participate and nearly 30% would. So on balance the majority would be prepared to take part but it was those who ticked box 7.4 (moderately in agreement) that were the most prolific on the positive side of the statement. Therefore, it is likely that the

expansion of a scheme such as this would take time to develop. See appendix D, page 4 for more details and comments.

Question 8

Statement: "I am affected by anti-social behaviour"



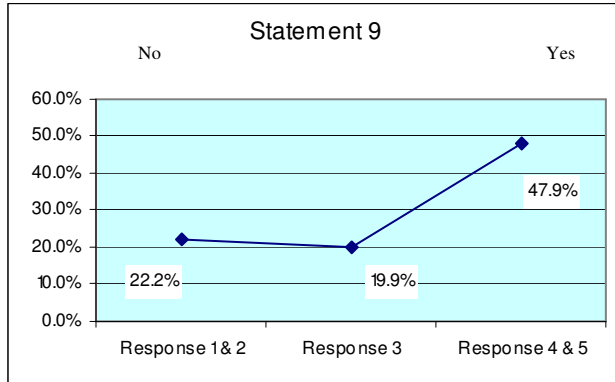
Like question 5, about crime, most people do not consider anti-social to be a major problem but a similar number do. Judging by some of the few comments that have been recorded it would seem that there are areas where this occurs whilst it is not a problem across most of the village. See appendix D, page 4 and page 5 for further analysis and comments.

SYNOPSIS OF SURVEY RESULTS

EDUCATION

Question 9:

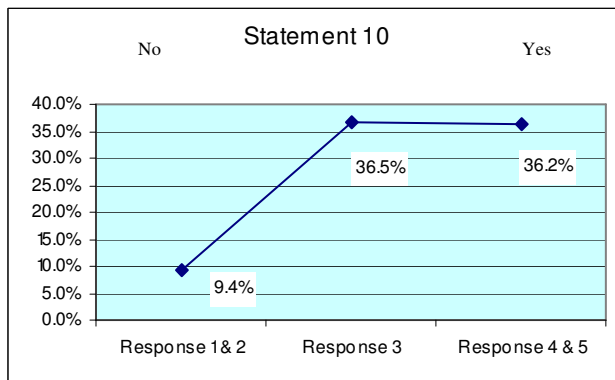
Statement: “School facilities in the parish are good”



There were fewer people answering this question than most of the others. Some qualified this by indicating that they were now out of touch with the school system. Of those that did respond the vast majority agreed with the above statement and were very pleased with the education that the local schools are providing. See appendix D, page 5 for further details.

Question 10:

Statement: “There is a need for adult learning facilities in the Parish”



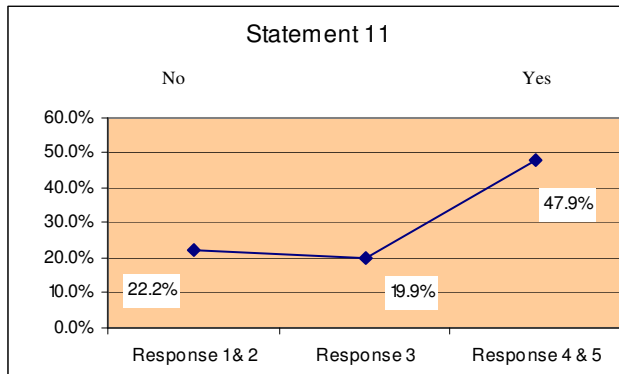
36.5% were unsure about this but 36.2% agreed with the statement whilst only 9.4% disagreed. This would seem to imply that if the right courses were offered at reasonable cost then there would be a modest take-up. Perhaps this is an area where the Village Hall could be utilised. See appendix D, page 5 for further details.

SYNOPSIS OF SURVEY RESULTS

HIGHWAYS

Question 11:

Statement: "A by-pass would benefit the Parish"

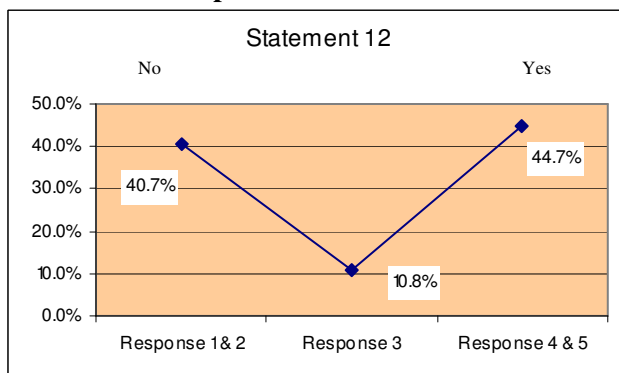


More people agreed with the statement than the combined total who disagreed and those that were unsure. However, judging by some of the comments recorded any proposal of this nature would certainly be controversial. A development of this nature is bound to bring advantages to some and disadvantages to others. It is also worth considering what effect 'infill' housing up to the boundary of a new

road would have on the village and also how much this type of road would isolate the village. See appendix D, page 6 for statistics and comments.

Question 12;

Statement: "Speed restrictions in the Parish are adequate"



This was a question that attracted a response from most people, many of whom added a comment to support their view. The consensus of opinion was fairly evenly divided with just under 11% feeling unsure about how they felt and 4% more people agreeing with the statement than those who disagreed.

Clearly, from the many comments recorded, there is concern about the speed of traffic through the village with some locations being particular 'black spots'. Whilst many different views were expressed on how this should be controlled the consensus of opinion was that the current restrictions are in fact adequate. But the message that comes across from the comments is that motorists do not adhere to the speed limits and they are not enforced. If the speed limits were adhered to then perhaps there would not really be a problem.

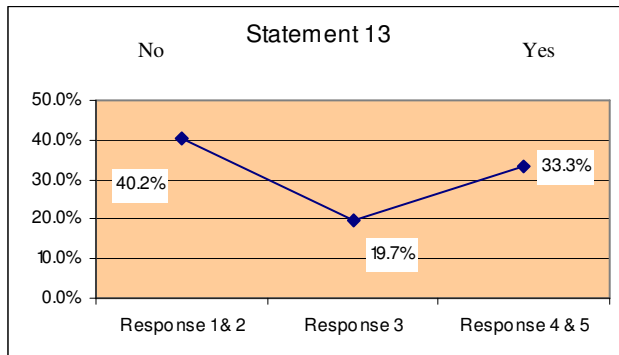
The particularly bad areas identified from the comments section are: Rectory Road, Wroxham Road, the Post Office area on Wroxham Road, Entering the village from North Walsham, Church Street and the narrow corner adjacent to Roger Bradbury's Antique shop. For comments and how people rated their response to this question please see appendix D, page 7 and 8.

SYNOPSIS OF SURVEY RESULTS

HIGHWAYS continued

Question 13:

Statement: "There is a need for street lighting"

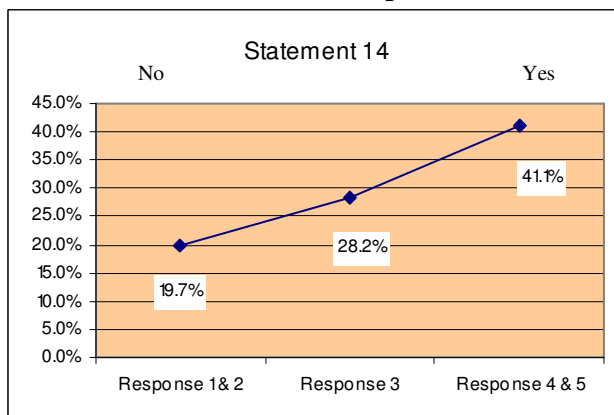


Again, another controversial question, most people disagreed with the statement but with only a 7% majority over those who agreed. A number of comments identified specific areas where people thought lighting would be of benefit. One could draw the conclusion that perhaps the majority of parishioners would not want to see blanket coverage with street lighting

everywhere. A number expressed the view that this is a country location and consequently one would not expect to have street lights. Others expressed concern for the environment and the cost implication on the rates if street lighting was to be introduced. Please see appendix D, page 9 for more details.

Question 14:

Statement: "We need more pedestrian crossings in the Parish (where)?"



Well, with 28% unsure and 41% in favour of more crossing points and almost 20% against, this looks as though it would also be a controversial topic. The comments, similar to the street lighting question, identify a number of points throughout the village according to where people's daily routine takes them. No doubt a case could be made for a crossing at a number of locations but if they were implemented at all of the locations

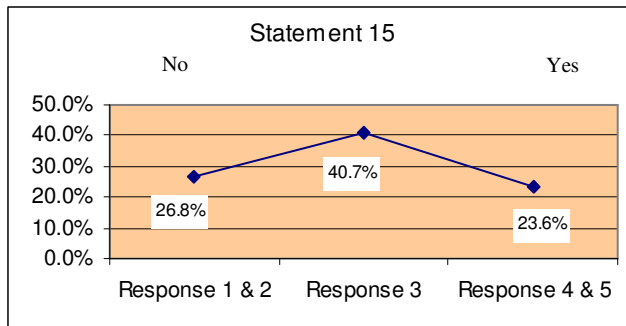
identified then the village would be 'peppered' with crossing points. Perhaps this links back to the question about traffic speed; if this was not such a problem then it would be easier to cross the roads. See appendix D, page 10 and 11 for more details.

SYNOPSIS OF SURVEY RESULTS

HIGHWAYS continued

Question 15

Statement: “Disability or pushchair access on pavements is good”

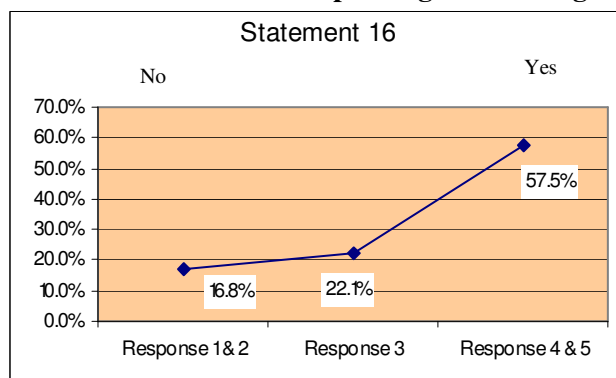


Slightly more people disagreed with this statement than those agreeing with it, but 40% were ‘neutral’ with no bias one way or the other. The comments fall into two main areas of concern, these are; that in some locations the paths are too narrow but the main cause of complaint would appear to be that cars are parked partially on the pavements.

If they are parked too far onto the path then access, certainly for mobility scooters, can be completely blocked. It should be remembered that often mothers not only have a pushchair but also have a toddler to contend with as well. Please see appendix D, page 12 for more details and comments.

Question 16:

Statement: “On-street parking is becoming a problem”



The clear answer to this question was a very clear ‘yes’ it is becoming a problem, according to 57.5% of the replies. Almost 17% did not consider that there was a problem and another 22% were undecided. As with question 15, parking on the pavement causes problems in a number of locations. Other comments identified areas that regularly cause difficulty for the smooth flow of traffic. Some the major areas of concern were outside

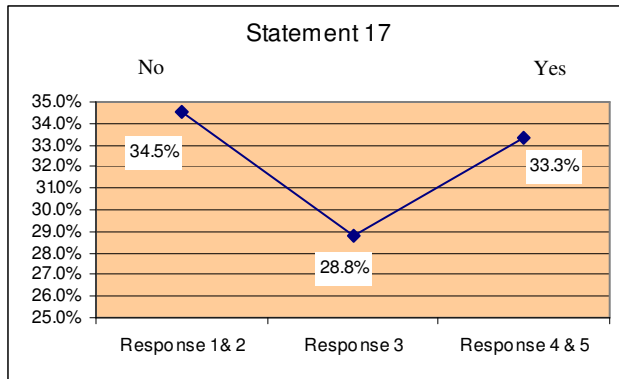
the Post Office, along Church Street, Rectory Road and the village centre. But perhaps the latter refers to a lack of parking spaces rather than the nuisance caused by parked vehicles. In addition to the above, careless or inconsiderate parking that make it difficult to have a clear vision at road junctions make some motorists annoyed. Please see appendix D, page 13 for a list of comments and a further breakdown of the responses.

SYNOPSIS OF SURVEY RESULTS

HIGHWAYS continued

Question 17:

Statement: “Footpaths and road surfaces are adequately maintained”

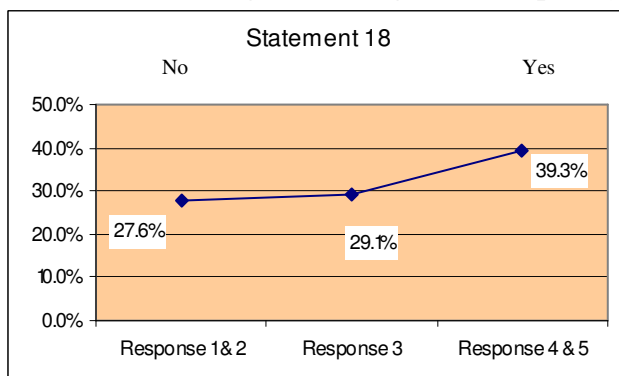


Opinion on this question is split almost 50/50 with 33% agreeing and 34% who disagreed with the statement, but there was almost 29% who were undecided. Largely, the comments complain about the time taken to clear fallen leave etc. from the paths in the autumn and overgrown hedges rather than poor surfaces. However, some comments refer to ‘bumpy’ road surfaces that cause traffic noise, particularly

adjacent to Bridge House and opposite the Church. Please see appendix D, page 14 for more details.

Question 18:

Statement: “Verges and hedges are adequately maintained”



39% of people thought the verges and hedges were adequately maintained while 27.6% thought they were not and a further 29% were undecided one way or the other. Clearly, there is always room for improvement and one cannot be expected to keep everything in tip-top condition all of the time, also some of the sites mentioned are the responsibility of property owners. One comment referred to the exit from Rectory

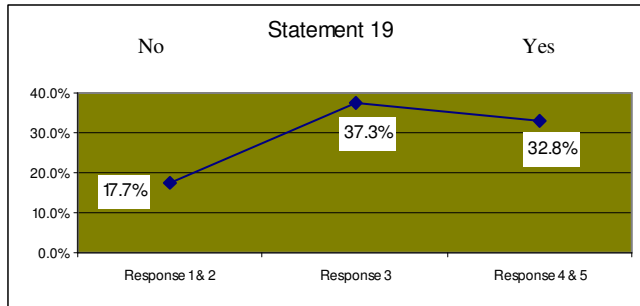
Road onto North Walsham Road where the grass verges restrict the view for motorists in the summertime. Perhaps these, and any similar areas, are something that could be considered for a higher level of maintenance. Please see appendix D, page 15 for more information.

SYNOPSIS OF SURVEY RESULTS

RECREATION

Question 19:

Statement: “There are sufficient recreation facilities in the Parish”

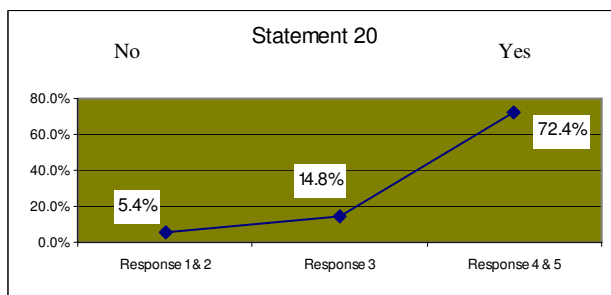


Most people thought that there are sufficient facilities, some 32% agreed with the statement. On the other hand there was almost 38% were unsure, implying that they could be persuaded one way or the other. A relatively small number of comments were recorded but from those; a skate board park was perhaps the most often requested

item (like the one at Buxton). This was followed by a tennis court and facilities for Badminton. So there is some scope for offering a wider range of recreational facilities but careful thought would need to be given what additional facilities may be offered. Careful consideration would need to be given to the amount of use and maintenance that will be required to keep, not only new facilities but existing ones too, in good order to comply with current health and safety legislation. As someone pointed out this is “making life torturous for would be helpers”. Please see appendix E, page 1 for more information.

Question 20:

Statement: “The community halls (Church Room / Village Hall) are an asset to the village.”



What seems to have appeared here is that the vast majority of people consider that the community halls are an asset to the community. But looking at the few comments that have been recorded there is a call to make the interior look ‘nicer’ and to utilise the Hall more. A very small number thought that the hall was not an asset

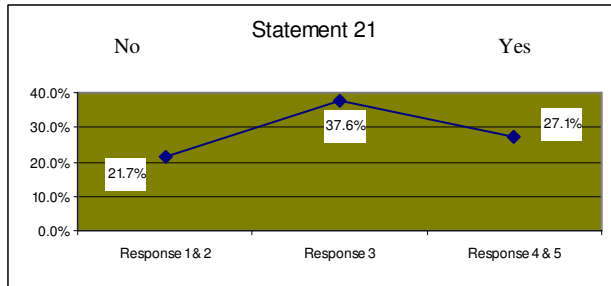
to the village and a further 15% were unsure. Clearly, the majority of people consider the hall to be an asset, but some of the comments would lead one to believe that its image is not conducive to encourage people to hire it. Please see appendix E, page 1 for more information.

SYNOPSIS OF SURVEY RESULTS

RECREATION continued

Question 21:

Statement: “The children’s play area and facilities are adequate for the parish”

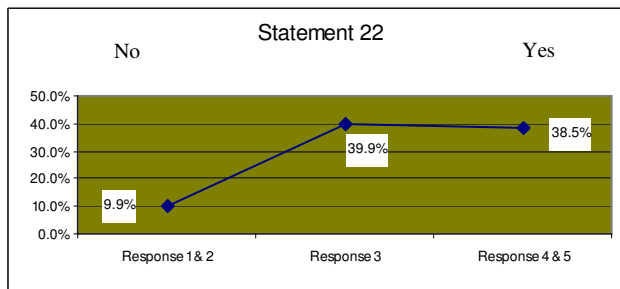


On this statement the response was largely ‘neutral’ i.e. undecided. Nearly 22% thought the facilities were not adequate by comparison with some 27% who considered that the facilities were adequate. Although there were a lesser number of people that considered the facilities to be adequate there was only one positive comment

recorded. All of the others considered that the area needed to be updated. Several suggestions were put forward on how the area could be improved and expand. The relatively large ‘undecided’ vote probably stems from the fact that this type of facility will only be those caring for young children. Please see appendix E, page 2 for more information.

Question 22:

Statement: “There is a need for an all-weather surface in the recreation park”



Conversely, the response to this question is quite a fair number of ‘Yes’ votes. There are still a fair number who are undecided but by comparison with the previous question where there was a fair number who thought that the play area was adequate, here is a yes vote for an all weather surface. Judging

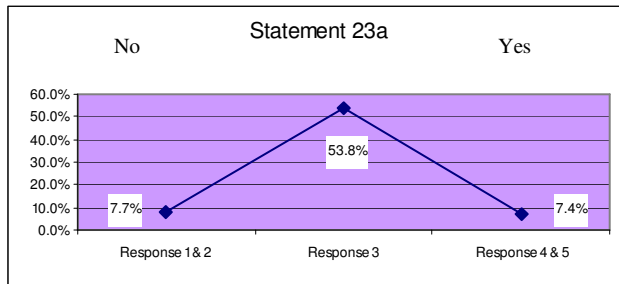
by the comments this would have an appeal to a wider age range of people. Clearly, there are a fair number of people would like to see this area improved and up-dated. If this should come to fruition then better use would be made of this area, in general. In addition to the fact that a greater number of people would be enjoying the facility with the increased volume of people on the site there would be a reduced risk of vandalism etc. taking place. Please see appendix E, page 2 for further details.

SYNOPSIS OF SURVEY RESULTS

CLUBS and ACTIVITIES

Question 23a:

Statement: “There are adequate clubs and/or facilities for: Under 10s”

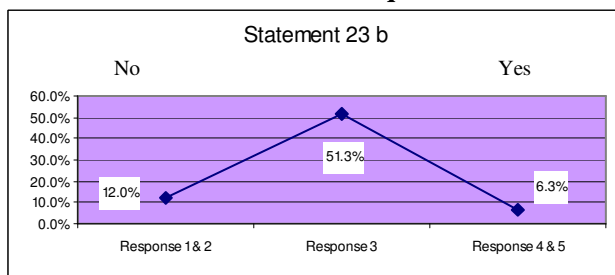


The response to this question, by comparison with others, was quite low. Only 68.9% of those who returned the questionnaires responded to this question, with the vast majority recording an ‘unsure’ vote. Of those who gave a positive response one way or the other, the result was almost equal for and against. Quite possibly

the large ‘unsure’ vote stems from the fact that most people do not have young children and consequently would not be aware of what was available. Some of the comments refer back to the poor condition of the play area. Perhaps an improvement in this area would encourage more activities to become available for this age group. There is always scope for more activities if suitable leaders come forward. See appendix E, page 3 for more information.

Question 23b:

Statement: “There are adequate clubs and/or facilities for: 10 to 16 year olds”

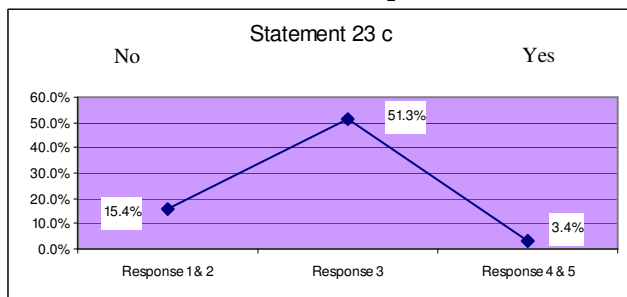


Here the picture is similar to the previous question. Fractionally more people responded to this question but on balance the proportions were broadly the same. Slightly more people expressed their disagreement with the statement than on question 23a. There is always scope to offer more activities but a better feel for

what would be supported would be needed first. The few comments recorded did not give any clear indication of what this age range would like. But perhaps a better response will be seen in the youth questionnaire. See appendix E, page 3 for more information.

Question 23c:

Statement: “There are adequate clubs and/or facilities for: 16-18 year olds”



There was about the same response to this question as to question 23b, but with more a slightly more polarised views being expressed. There was still just over 51% who were unsure about this but on the other hand the vote that disagreed with the statement had risen to 15.4%. Again similar views are expressed in the comments section.

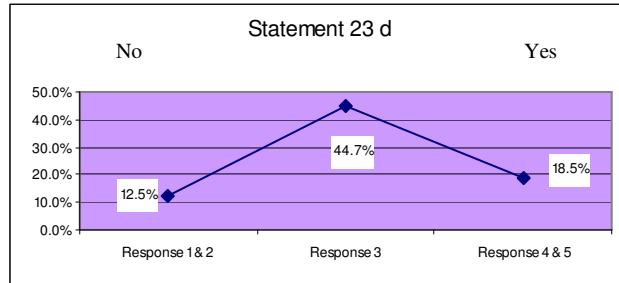
A skate board park was mentioned here as on a number of other occasions. One significant message that does come through from the few comments recorded here and from the previous two questions, is that there are a lot of people are unsure what is available. See appendix E, page 4 for more information.

SYNOPSIS OF SURVEY RESULTS

CLUBS and ACTIVITIES continued

Question 23d:

Statement: “There are adequate clubs and /or facilities for: Adults”

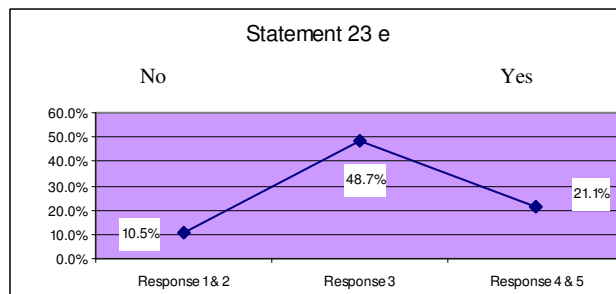


A few more responded to this question and a little more even spread of opinion but still with the main bias towards ‘unsure’. 18.5% thought that adults were adequately catered for as opposed to 12.5% who thought there was insufficient. Although no greater

number of comments has been recorded, those that have were a little more helpful in pointing to the sort of activities that might be supported. Activities such as art, computer or craft classes and coffee mornings were mentioned. As with the younger age groups there is still a need for such activities to be promoted more so that people are aware of what is on offer. Please see appendix E, page 4 for more information.

Question 23e:

Statement: “There are adequate clubs and/or facilities for: Senior Citizens”



There was a better response to this question from the older members of our community, but even in this age group there is still a similar story to the previous three. Still nearly 50% were unsure what is available whilst 10% thought there could be more activities against 21% who thought their needs were

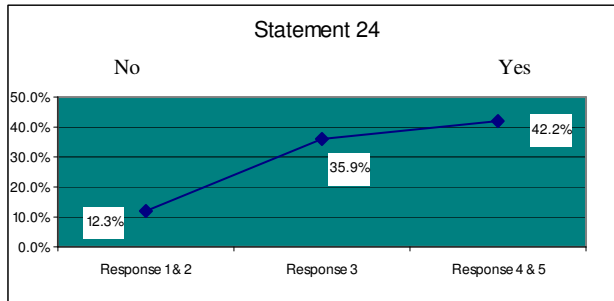
adequately catered for. Even in this age group there is a lack of awareness of what is on offer coming through from the comments. See appendix E, page 5 for more details.

SYNOPSIS OF SURVEY RESULTS

HOUSING

Question 24:

Statement: "There is sufficient housing in the parish"

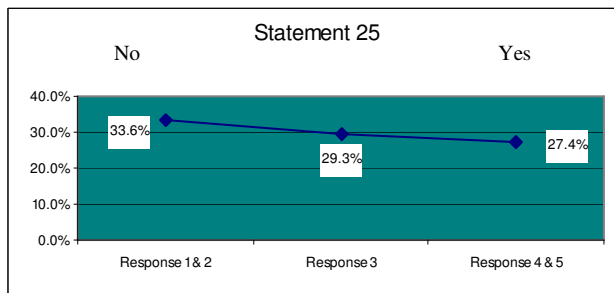


Not a vast number of comments recorded for this question. However, the voting gave a clear indication that the majority of people who felt able to express a view one way or the other thought that there was sufficient housing in the parish. However, quite a large number felt undecided about this question so any significant planning proposals are likely to be

controversial. Judging by the comments small in-fill developments would be far more acceptable than any large scale projects. One comment points out that it would be desirable for Coltishall to remain a village rather than becoming a suburb of Norwich. Any significant development will ultimately affect the traffic problems within the village unless they are brought under control first. Please see appendix E, page 6 for further information.

Question 25:

Statement: "More affordable housing needs to be built in the parish"



This question resulted in an almost three way division of opinion with 29% unsure, 27% agreeing with the statement and 33% disagreeing. Looking at the comments it would seem that the crux of the matter is 'what is affordable housing'. As one comment says "there is no easy way to give people houses at below market

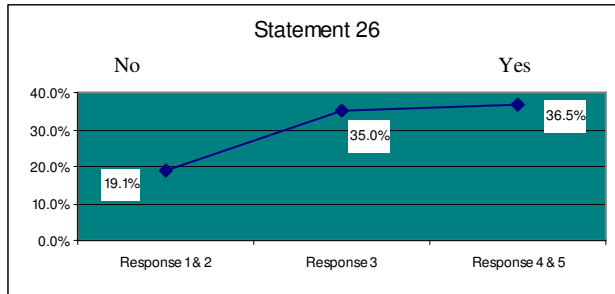
rate" this is the difficulty. There seems to be a desire to help young people get on the housing ladder, but to be successful any scheme would need to be carefully thought through first. Affordable housing could impinge un-favourably on the parish if it resulted in a high density development. Please see appendix E, page 6 for further information.

SYNOPSIS OF SURVEY RESULTS

HOUSING continued

Question 26:

Statement: “There is a need for sheltered housing in the village in the Parish”

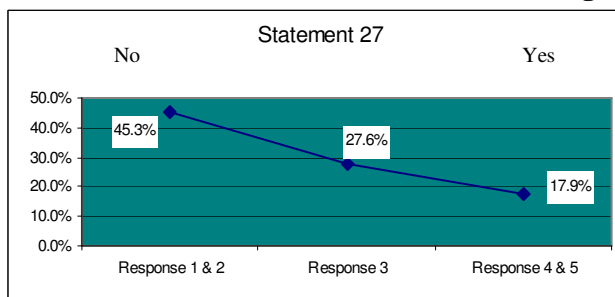


A considerable number thought that there is a need for some sheltered housing within the village. Some 36.5% responding considered that this need was there but almost as many (35%) were undecided. Just 19% considered that the need was met. From the tone of the few comments recorded it would seem that any

proposals of this nature would depend on the term 'sheltered'. Who would be sheltered there? Senior citizens who were Coltishall residents and wished to remain in the village would seem to be looked upon more favourably than some other groups. One comment has been made consistently throughout the housing questions that any perceived need, can be established by “a proper housing needs survey”. For further information please see appendix E, page 7.

Question 27:

Statement: “I am aware of the local housing development plans”



The majority of people are not aware of the housing development plans. Some 45% disagreed with the statement while only 18% claimed to be aware of any plans. Another 27% claimed to be 'unsure'. Statistics showing some 72% who are either unaware or unsure points to a major communications problem. The

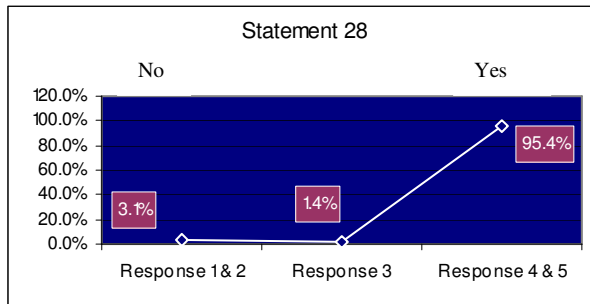
comments also seem to indicate that people are unsure if the statement refers only to Coltishall or to the wider area such as Rackheath. Sentiments expressed in the comments seem to indicate that there is a desire for Coltishall to remain as it is or just to evolve gradually within the existing parish boundary. In an age when change is often dressed up as 'progress' one gets the feeling of an air of scepticism contained in the comments. For further information please see appendix E, page 7.

SYNOPSIS OF SURVEY RESULTS

BUSINESSES

Question 28:

Statement: “The Post Office is important to the parish”

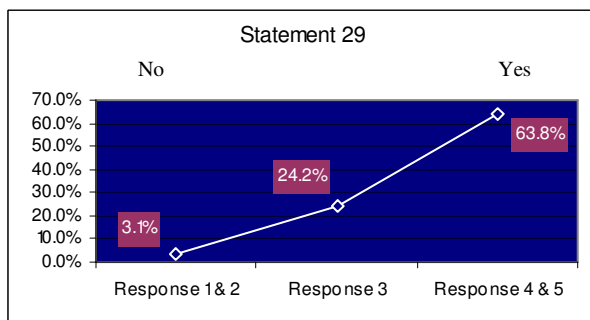


Clearly the Post Office is considered to be a most essential part of the community. There was a resounding ‘yes’ vote here for the Post Office. Not only that, 100% of the returned questionnaires gave a response to this statement. 95.4% of the vote considered that it was ‘important’ against just 3.1% that did not and 1.4% who were ‘unsure’. From only the hand-full of

comments that have been recorded the feeling comes across that not only does the Post Office offer an essential service it also provides a focal point where people meet in passing. It is part of the heart of the village just as the pubs are. For further information please see appendix F, page 1.

Question 29:

Statement: “Faster internet access would benefit businesses and the parish”

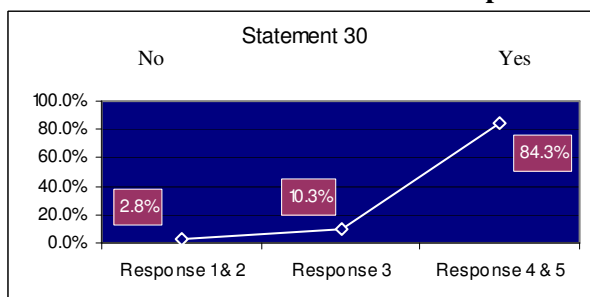


Not quite as clear cut as the previous question but still a significant ‘yes’ vote. A total of almost 64% thought that this would be desirable but 24% were unsure, by contrast just over 3% could see no benefit in this. Again, only a very few comments were made but from them one can deduce that quite a number of people find their internet access very slow. Conversely, others could not see

how this would be of benefit. Perhaps this flags up a need for more information to be made available about the benefits this may bring. See appendix F, page 1 for more information.

Question 30:

Statement: “The tourist trade is important to the Parish”



Another significant ‘yes’ vote with a total of 296 out of a response of 342 who consider that tourism is important to the parish. With the demise of the RAF base tourism and to lesser extent, passing trade has become more important to the businesses within the parish. Without the additional revenue generated from the tourist trade we may

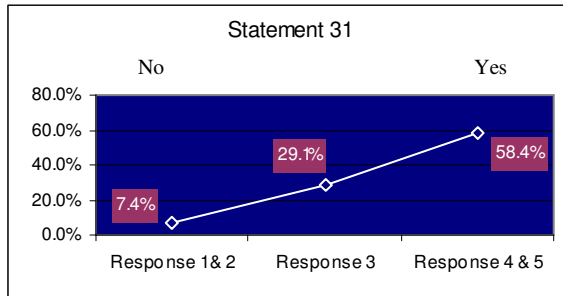
not enjoy such a vibrant community. Again, there are a surprising few comments recorded but in essence what most of them convey is that tourism is important and should be developed sympathetically, but not at the expense of our community. It should be a case of tourists sharing our village rather than parishioners living in a tourist attraction. See appendix F, page 1 for more information.

SYNOPSIS OF SURVEY RESULTS

BUSINESSES continued

Question 31:

Statement: "Parking is a problem for businesses"



Here again there was a substantial 'yes' vote indicating that to most people parking has become a problem, be they in business or as customers. There were just over 58% who considered that the problem was 'real' and a further 39% that were unsure. There was also a further 7.4% who did not consider that parking presented any problem. A few more comments were

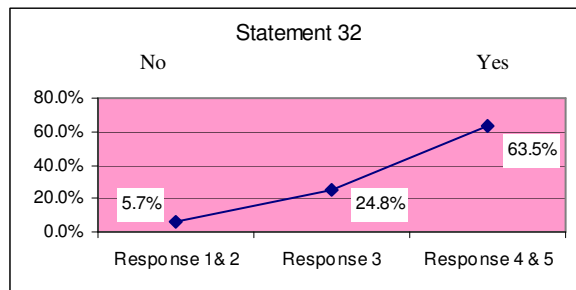
recorded for this, potentially contentious issue. A number of them indicating sites that affects either their business or a location that is visited regularly. Judging by the response and the comments this is becoming a considerable problem and one that must be addressed if the village is to thrive. In reality there are two facets to this problem, one for people who work in the village and need long term parking whilst they are at work and those requiring short term facilities whilst they shop. Clearly, there is a fundamental lack of space that could be available for use as a car park. So perhaps everyone should work together to try to find a solution rather than relying on just one body, i.e. the Parish Council to come up with an answer. See appendix F, page 2 for more details.

SYNOPSIS OF SURVEY RESULTS

PUBLIC TRANSPORT

Question 32:

Statement: “There is a need for more frequent/ varied routs and better public transport for the Parish”

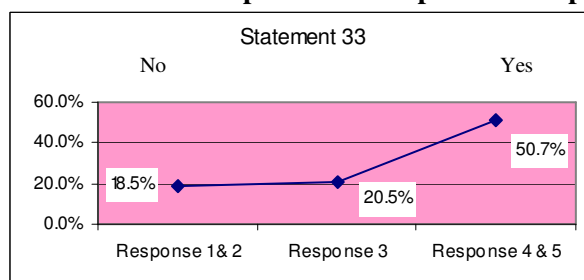


Another clear ‘yes’ vote for this question too. 63.5% of the 330 that answered this question thought that there is a need for better public transport facilities. Set against this almost 6% thought the service was satisfactory and a further 24.8% were unsure. The comments also contained requests for shelters and paved areas at some locations. Clearly, from the

response to this question and the comments, most people are unhappy with what is currently on offer. The comments highlight not only the lack of available routes but also the frequency at which the busses run. Not only has the frequency been criticised but also the fact that the service ends at around 6 p.m. Apparently, this has impinged on one young person to the extent that they have had to leave a course at City College. It looks as though the bus service has been organised to suit the bus company rather than to provide a service to parishioners. Please see appendix F, page 3 for further details and comments.

Question 33:

Statement: “Improvement in public transport would reduce my need for the car”

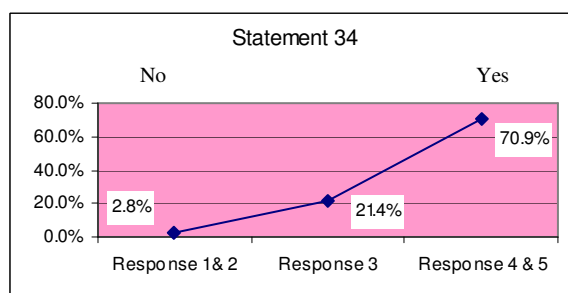


Again the ‘yes’ vote has the majority but with less votes that the previous question. Just over 50% said that if given the chance they would use the bus instead of their car. A further 20% were undecided and an additional 18.5% thought that it would not change their habit. Looking at the comments, again the same kind of remarks have

been recorded. A number of comments request a service to Wroxham for shopping, so close yet inaccessible without your own transport. Also regular and more frequent busses to Norwich that not only take shoppers but enable workers on late or early shifts to get into the city. People will use the bus but first a reliable service must be in place long enough to give confidence, only then will it be used. See appendix F, page 4 for further details.

Question 34:

Statement: “Community transport is important for the Parish”



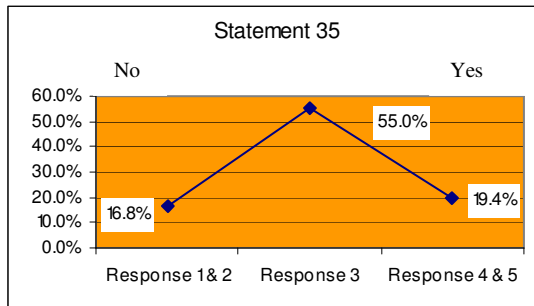
Here again there was a large ‘yes’ vote, almost 71% in support of the statement with 21% unsure and a further 2.8% disagreeing. Very few comments were given but judging from them, one felt that the large number of people were in favour of community transport because the buss service was so inadequate. Please see appendix F, page 4 for further information.

SYNOPSIS OF SURVEY RESULTS

COUNCIL SERVICES

Question 35

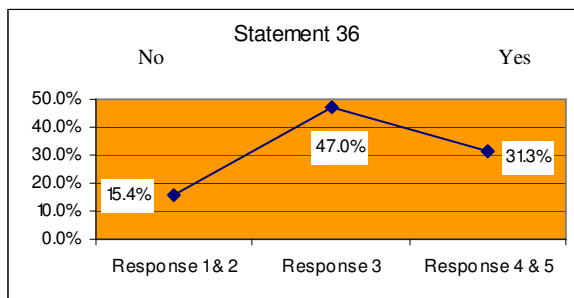
Statement: "I am satisfied with Planning Authorities services"



It was the 'undecided' vote that had the highest number for this question, 55%. Although the 'yes' and 'no' votes were similar, 19.4% and 16.8% respectively, the tone of the comments was quite negative. Comments complain about being puzzled or don't know what is happening. Others refer to the use that the air base has been put to and the lack of footpaths along Wroxham Rd. See appendix F, page 5 for more information.

Question 36:

Statement: "I am satisfied with Norfolk County Council services"

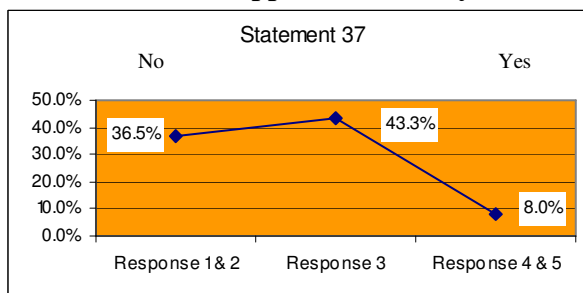


Again most people were undecided, 47% in this category. Having said that there was 31% who felt satisfied, that was double the number who expressed dissatisfaction. This question attracted a couple of comments more than the previous one and here again they are all of a negative nature. Many complain about poor maintenance of roads and

footpaths. It is always possible to improve services such as those provided by a County Council or to do things a little differently but this needs to be balanced against cost. But with so few comments together with 31% of people agreeing with the statement it is not all bad. See appendix F, page 5 for more details.

Question 37:

Statement: "I support the Unitary Council proposals"



On this issue there is clearly little support, in fact many of the comments show that people do not know what a Unitary Council is. The support for the Unitary Council was, on this survey just 8%. This compared to 36.5% who would not be in favour of the new system and have been quite happy with the status-quo. This left the majority,

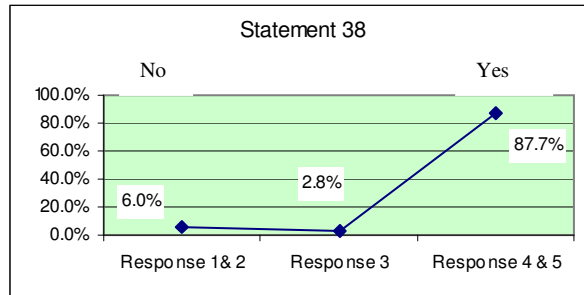
43% undecided. Showing that there was a greater need for more information in the community, but the decision has been taken now. See appendix F, page 6 for further details.

SYNOPSIS OF SURVEY RESULTS

ENVIRONMENT

Question 38:

Statement: "I know where the recycling collection points are located"

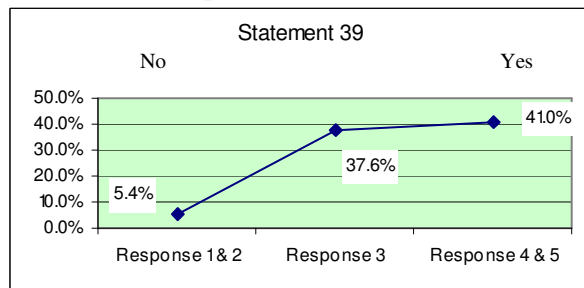


A high response to this question most people know where the collection points are over 87% agreed with the statement. There was just 2.8% who were unsure and 6% that did not know. There were some comments, in the few that have been recorded, complaining about the lack of dog waste bins and fly tipping, but perhaps that is not recycling.

In general, a good response to this question with most people knowing about recycling. See appendix F, page 7 for more information.

Question 39:

Statement: "Other recyclable items should be collected by Broadland DC (please specify)"



From the results of this survey there is a desire to collect more items for recycling. Here 41% of those responding to this question would like to see more items collected but a further 37% remained unsure and just over 5% disagreed with the statement. The response to this question was a little below the average but still 84% of replies had been completed.

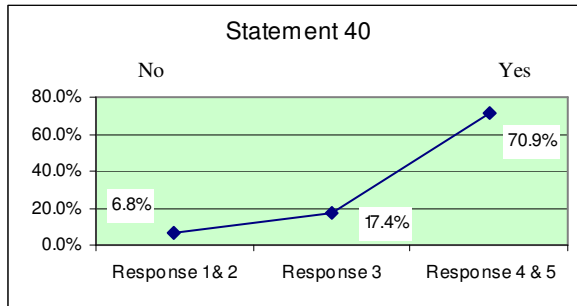
Quite a number of comments had been recorded for this question. In general, throughout the comments, there were three main groups of products that people thought should be collected or recycled. Namely these are white goods and items of furniture, glass and a wider range of plastic containers. There was one call for plastic production to be restricted to only the type that is recyclable. Other items mentioned in the comments included food waste and garden rubbish. Many of the items mentioned are already collected at various points across the parish; it just means taking them there. Perhaps there is some confusion here between recycling and what people would like to see collected from their homes. Please see appendix F, page 7 and 8 for more details.

SYNOPSIS OF SURVEY RESULTS

ENVIRONMENT continued

Question 40:

Statement: "I am satisfied with local waste site and facilities"

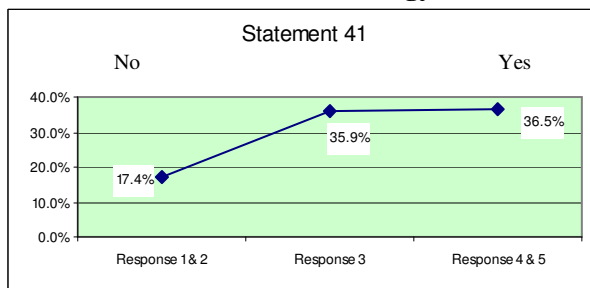


Most people responded positively to this question and almost 71% felt satisfied with what was available. Only 6.8% felt unhappy and a further 17.4% were unsure. Most of the comments recorded referred to the 'Tip'. The one big objection is to the restriction on how much can be taken in any one visit. The logic of this puzzles people, when they have a quantity of rubbish to dispose of

what is the point of having them make two or more journeys when they could take it in one. The other bone of contention is the use of CCTV cameras, are these really necessary? Are people being paid to analyse the recorded information – if so would the money be better spent just handling the waste? Restrictions of this kind simply encourage 'fly tipping' that was the other message that came out of the comments. In general people are happy with the facilities and also with the staff at the tip and consider that they are helpful. Please see appendix F, page 9 for more details.

Question 41:

Statement: "Renewable energy sites would be welcome in the Parish"



A potentially contentious issue here with a slight majority who agree with the statement. Just 36.5% agreeing with the sentiments of the statement while almost as many, 35.9% remained undecided and a further 17.4% against the idea. It is a possibility that such an idea could get majority support, from the comments one can feel that there is

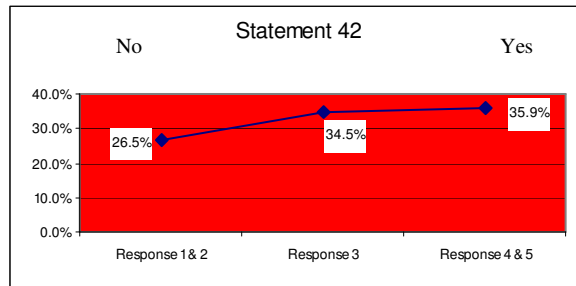
'sympathy' towards the concept of renewable energy being expressed. But it is likely to hinge on what benefit it would bring to the parish together with the location and type of generating plant proposed. In reality there are not enough comments recorded to accurately predict how such a scheme would be received should one be proposed. Many people do not understand the implications of a scheme like this. Consequently if a serious proposal was to be put forward there would need to be a lot of consultation and information events. Please see appendix F, page 9 for more details.

SYNOPSIS OF SURVEY RESULTS

FORMER RAF CAMP

Question 42:

Statement: “The new Prison at the camp will help boost the Parish economy”

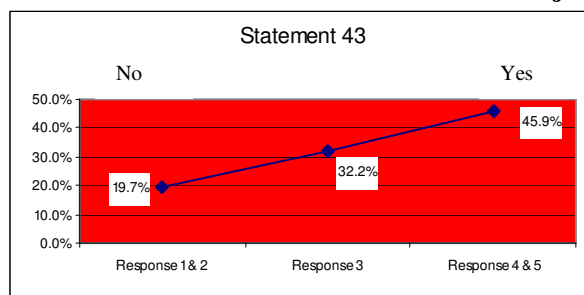


Opinion was fairly evenly divided on this question. Just 35.9% agreed with the statement, a further 34.5% were undecided and 26.5% disagreed with the statement. There was a fair degree of scepticism in the tone of the comments. Most of those that commented thought that any trade would only amount to a marginal benefit to the parish, if any.

Clearly the structure of prison society where the majority of the residents are not at liberty is vastly different to an RAF base. Please see appendix F, page 10 for further details.

Question 43:

Statement: “The new Prison will lead to job opportunities”

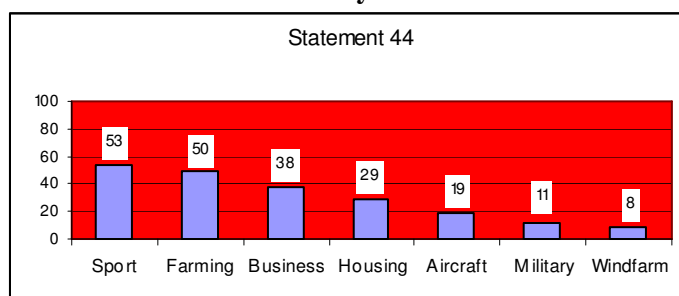


Despite the fact that a majority agreed with the statement there is a fair amount of scepticism contained on the few comments that have been recorded. The majority of people thought that it would lead to job opportunities almost 46% agreed with the statement while just over 32% were undecided and almost 20% did not think any job opportunities would be

created. From the comments the perception was that the vast majority of vacancies would be for trained prison staff that would come from outside the village. See appendix F, page 10 for more details.

Question 44:

Statement: “How would you like to see the former RAF base used?”



This was an open question which invited individual comments, consequently these run to no less than four pages in appendix F, pages 11 to 14. Although a lot of comments have been recorded there was a lesser response to this question than any of the others. The range of the

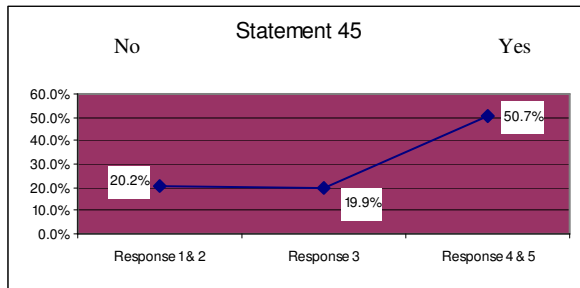
suggestion varies considerably from returning the area it back to farm land to some form of military use. For the purpose of producing a graph to give an indication of how people feel about the site some of the answers have been grouped into categories such as sport (including educational use such as a sport academy), farming, business use (which includes any type of entrepreneurial suggestions), housing of any type, use by some form of civil aviation, any form of military use and some form of power generation, predominantly a wind farm. As a point of interest there were slightly more responses from people who had been disillusioned with the ‘democratic’ process that had been employed over the establishment of the prison than those suggesting a windfarm. Please see appendix F, for a complete list of comments.

SYNOPSIS OF SURVEY RESULTS

PARISH COUNCIL

Question 45:

Statement: "I know who my Parish Councillors are"

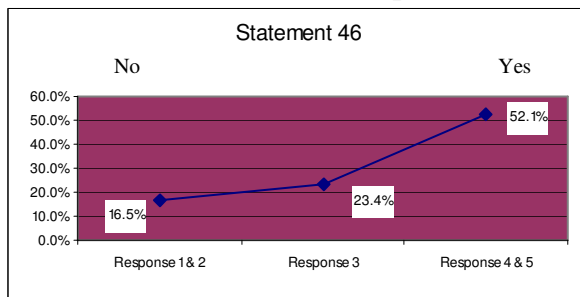


Half of those who responded know one or more councillors. A further 20% do not know anyone that serves as a councillor and almost another 20% stated that they were unsure. The Marlpit was mentioned three times in the few comments that are recorded; perhaps this is still the most popular medium. No mention was made of the parish web site.

For further details please see appendix F, page 15.

Question 46:

Statement: "The Parish keeps me informed of local issues"

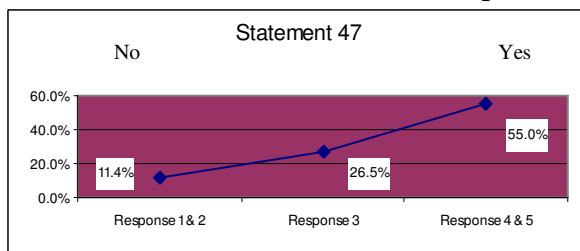


Here a similar pattern to the previous question, just over half of the people who responded (52%) thought that they were kept well informed about local issues. A further 23.4% were undecided and 16.5% considered that they were not kept well informed. The Marlpit was mentioned in the majority of the comments, indicating that it still the most referred to location

for local news. The web site did have one mention here; it may take quite a while before it becomes as popular as the printed word. Please see appendix F, page 15 for more details.

Question 47:

Statement: "The Parish Council represents the needs of the community"

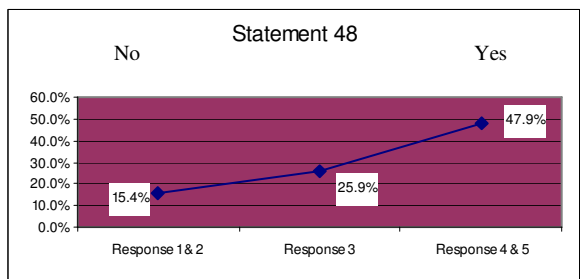


Again over half of the response agreed with the statement, some 55%. 26.5% were unsure and a further 11.4% did not agree. In general the Parish Council is quite well regarded and works hard as far as it is able. Here again not too many comments but from them there is a general sentiment of satisfaction. See

appendix F, page 16 for more information.

Question 48:

Statement: "I am kept informed about the Parish council activities"



Quite a positive response to this question again. Almost 48% of the response agreed with the statement. There is a further, almost 26%, who were unsure and 15.4% who did not think they were kept well informed. The Marlpit was by far the most favoured medium but there were a couple of suggestions / requests for information via the post or on notice

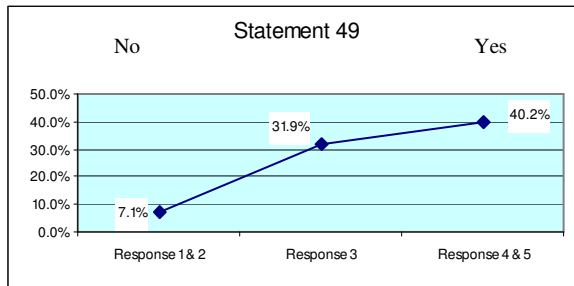
boards. See appendix F, page 16 for further information.

SYNOPSIS OF SURVEY RESULTS

FAITH

Question 49:

Statement: “My spiritual needs are met by the religious facilities in the Parish”



This question received a lower response than the average but from those that did respond the majority thought that the parish was quite well catered for. Slightly over 40% agreed with the statement, almost 32% were undecided and just over 7% considered that the facilities were inadequate. From the small number of comments recorded it seems as though

those who follow the Roman Catholic faith have to travel beyond our parish to worship their faith. There are also some who prefer to remain loyal to churches in other parishes for where they lived previously. Please see appendix F, page 17 for more information.

ADDITIONAL COMMENTS

There are some additional, general comments about the village in appendix F, page 18

CONCLUSIONS

Demographic information

Just over fifty percent of the questionnaires distributed have been returned. This can be considered as a good response to the exercise. Largely the responses have come from the more mature population and there has been an almost equal response from male and female parishioners. Therefore, it would be reasonable to accept the views expressed as broadly representative of the parish.

What has become apparent from the survey is that there are three main areas that concern the people of Coltishall, namely: Highways, Policing and Housing.

Highways

This is always going to be a controversial subject and one that is currently the subject of much discussion among parishioners. Any changes to the highway structure are bound to bring advantages and disadvantages to residents and trades-people alike. It is worth considering that with the demise of the RAF base how much businesses comes to Coltishall from tourism and from passing trade. How much extra is generated from this which makes Coltishall the thriving village it is to-day. Therefore, it is worth a thought that if the village were to become isolated by the construction of a by-pass perhaps not every business would survive if some element of passing trade and tourism were to be removed. There is also another concern that housing development always seems to spread out to the boundary of a new road.

The main cause for concern is the speed of vehicles in the village. But judging by the comments and the fairly evenly divided statistics on the question of traffic speed, it seems to imply that most people would be happy if the traffic could be slowed down without the need for expensive and disruptive road restrictions. On street parking can also have the same affect as 'build-outs'. Speed is the crux of the matter and one way or another the traffic must be slowed down. If vehicles enter the village at a slower pace then there should be a greater chance that they will continue at slower pace. There are many ways that have been tried in other districts to calm traffic speed but one that may work is traffic lights, at strategic places, which turn red when a vehicle approaches faster than the speed limit. Whatever method is ultimately used the messages must get across that excessive speed is anti-social, undesirable and will ultimately be rewarded with some kind of penalty.

Car parking is a problem and looks as though it could be an emotive issue. Clearly, a number of people and businesses feel there is a need for additional parking facilities. But where are they going to come from is the big question. It would be preferable if this was tackled as a village rather than just relying on the Parish Council to come up with a solution. But first perhaps the existing facilities should be looked at to see how they can be maximised.

Quite a number of people would like to see a crossing point at locations that suit their daily journeys around the village. It would surely be impractical, in terms of cost and traffic flow through the village, to site one at each location identified in the comments section. But if traffic was not going so fast then the call for as many crossing points may be reduced. Pushchair and disability access is another cause of complaint. The most common complaint is that cars are parked on the footpaths thus making the footpath too narrow for mobility scooters and pushchairs to pass. In addition to this some footpaths are quite narrow and make it difficult for mothers trying to control a toddler and a pushchair when vehicles speed past.

Street lighting is another emotive issue. Any proposal to install street lighting would certainly provoke a lot of debate. There are certain 'dark' areas within the village that quite a number of people would like to see illuminated. But this seems to be according to how they consider the location impinges on their movements after dark. Some comment that this is a country area that would not expect to have lighting everywhere.

CONCLUSIONS continued

What has emerged from the survey is that the whole issue of highways is the major cause of concern, be it traffic flow and speed or pedestrian access and walk ways. Therefore, perhaps it would be better to look at the question as whole rather than 'picking off' small areas to provide a quick fix. By developing a strategy that prioritised the primary causes of concern and rectifying them in an order of priority, may ultimately negate or reduce the need for action in other areas. For example if the traffic speed is rectified perhaps a lot of people would not feel the need for a crossing point.

As food for thought, before deciding upon a course of action think of Newton's third law of motion which states that "every action has an equal and opposite reaction" this seems to apply to so many other situations in addition to motion.

Policing and Crime

Most people would like to see a higher Police presence around the village. Whilst, in general, crime is not considered to be a major problem perhaps it owes more to good fortune than to effective policing. Over a third of the replies indicated a desire to develop more neighbourhood watch schemes, so this would seem to point towards an uneasy feeling about crime and the lack of a Police presence. On one hand it is good to develop neighbourliness as a way of overcoming the feeling of isolation that one often hears expressed. But on the other hand it is allowing the Police to abdicate their responsibility to provide effective policing to each community rather than just responding when an incident is reported. Additionally, if constables were walking the beat they may tackle problems like cars being parked on footpaths.

Housing

In essence, most people want to see the character of the village maintained and are not particularly keen to see a large scale expansion of the housing stock. Some sympathetic in-fill development is likely to be favourably received. A number of comments express concern over high density development, with inadequate provision for parking that could impinge on the character and value of the village.

Whilst there is some sympathy for local young people trying to get on the property ladder there is also concern that: (a) it is not easy to provide cut price housing and (b) who the main beneficiaries would be. Similar sentiments were also expressed over sheltered housing. Proposals for this kind of development need to be carefully thought out to ensure that there is a clear understanding about who would be eligible to benefit from the developments. This should also be clearly communicated to the parishioners. When it comes to informing parishioners of future development a clear lack of communication was evident.

Facilities and businesses

The Medical Practice and the Pharmacy are both very well thought of and used by the majority of parishioners. The vast majority of people are happy with the existing medical facilities but the comments suggest that a revised appointment system would be welcome. Some of the other comments suggest areas that could be considered for future development. One of which is an NHS dental practice within the village with the option to have private treatment.

The people of Coltishall certainly seem willing to support business that can supply the goods and services that they want. In fact there is a good range of retail outlets and services within the village which points to a healthy business environment.

CONCLUSIONS continued

Recreation

By contrast the Village hall and Church Rooms are not so well used, although to some extent they are in competition with one another. People consider that the Village Hall and the Church Rooms are an asset to the village but they would like to see the village hall improved and updated in some way. If this could be done then it would make it more attractive to prospective users. At the same time there is a need to promote the venue and to make the community aware what is available and the costs that would be involved in hiring the hall.

There is also a call to upgrade the play areas and to install an all-weather surface; again this would result in the facilities being used more. In response to several questions there was a call for a skate board park, perhaps this is something worthy of further consideration.

With regard to clubs and activities the message that came through was there are a lot of potential participants within the parish but they are not aware of what is available. Organisers need to ensure that their activities are being effectively promoted to parishioners. The Marlpit is a useful publication where most things are advertised but the message does not seem to be getting across. As an initial effort perhaps a 'clubs or what's on' section or page may get help make the message clearer.

Education

Not quite as many people responded to this question as to most of the others. Primarily this was because not having children of school age they had no direct contact with the school and felt unable to give an informed opinion. However, those who did respond agreed strongly with the statement and felt that the education provided was of a good standard. There was moderate enthusiasm expressed for adult learning courses. If the right courses were offered at reasonable cost then it looks as though there would be a modest take-up.

Business and Tourism

People do perceive that tourism is important to the parish, even more so now that the RAF base has gone. They want to see an environment where tourists are welcome in our village but do not want to live in a 'tourist attraction'.

Public transport

To be successful transport must be frequent, punctual and most of all reliable as well as running to the places that people want to go. After the service has been dismantled to the extent that it apparently has, it will take some time for people to regain confidence in the service and this will not happen overnight. Only then will people leave their cars and try the public service.

A lot of people were in favour of some form of community transport but this could prove to be a costly option. Perhaps this is largely because the bus service is thought to be inadequate. If the regular bus service was better then perhaps fewer people would want a community transport service.

Council services

In general, many people seemed unsure about how they felt about councils this seemed to be, judging by the comments, because most had no direct contact with them. A lot of the comments concerned the state of footpaths and roads. Lack of communication also seemed to be a problem with what looked like a lot of people, if the comments reflect the general feeling, about not knowing what was being proposed by changing to a Unitary Council.

CONCLUSIONS continued

Environment

Most parishioners are happy with the waste disposal facilities but many find it difficult to understand the reasoning behind limiting how much they can take to the tip in one trip. There is some tacit support for the concept of renewable energy but many do not understand the implications of such a project.

Parish Council

Generally speaking our Parish councillors are well thought of, as people who endeavour to do their best within the limited powers that they have. The councillors themselves are not particularly well known across the community so perhaps there is some scope here to raise their profile a bit. Most of the communication with the parish remains via the old and trusted medium of the Marlpit. It looks as though not many people are logging onto the web site yet.

Faith

Most people are able to meet their needs within the parish. While some prefer to travel to other locations that is not to say that their religious needs could not be met within the parish, except for the Roman Catholic faith.

APPENDIX A

Coltishall Parish Plan Questionnaire

Adult version

APPENDIX D Questionnaire Results and Comments

MEDICAL SERVICES

Question 1:

Statement: "There is a need for a Dentist in the village"

Question Number and Response Rating	1.1	1.2	1.3	1.4	1.5	Total Returns
Number of replies to this question	11	7	67	58	198	341
% Against Total No. of Questionnaires Returned	3.1	2.0	19.1	16.5	56.4	97.2%
% For Each Category of Response	5.1%		19.6%	72.9%		

Comments

Q01 Depends on quality
 Q01 For NHS as well as private
 Q01 Great loss of facility especially when dental practice closed in Coltishall
 Q01 Have to travel a long way for NHS dentist.
 Q01 It would be useful
 Q01 Needs to be NHS
 Q01 NHS Dentist
 Q01 NHS Dentist
 Q01 NHS local dentist would save CO2
 Q01 North Walsham has adequate dental facilities
 Q01 North Walsham has adequate dental facilities
 Q01 Not everyone can drive to find one
 Q01 Preferably an NHS Dentist
 Q01 Preferably an NHS Dentist
 Q01 Preferably an NHS Dentist
 Q01 Preferably NHS
 Q01 Save travelling easier for older folk
 Q01 Shame he moved
 Q01 The Loss of Mark was felt by many who have to travel further afield now
 Q01 There isn't one in Coltishall.
 Q01 There was a dentist but we as a family had to find one elsewhere
 Q01 Uses dentist in Norwich
 Q01 Very good medical centre
 Q01 Very much so
 Q01 Yes - A good one

Question 2:

Statement: "Existing medical facilities are satisfactory in Coltishall"

Question Number and Response Rating	2.1	2.2	2.3	2.4	2.5	Total Returns
Number of replies to this question	10	13	36	118	159	336
% Against Total No. of Questionnaires Returned	2.8	3.7	10.3	33.6	45.3	95.7%
% For Each Category of Response	6.6%		10.3%	78.9%		

Comments

Q02 Another doctor to improve waiting times for appointments
 Q02 Better out of hours needed
 Q02 Cant get appointments when wanted
 Q02 Difficult to get suitable appointments
 Q02 difficulty in obtaining appointments not all of us are on the internet
 Q02 Doctors should be open part of the days at the weekend
 Q02 Except appointment system - not good
 Q02 It seems stupid you cant book appointments
 Q02 More appointment times needed in morning phoned 8am told no appointments left that day
 Q02 No after hours or weekend surgery
 Q02 Registered with Hoveton.
 Q02 Review of daily attendance needs on day of phone call at 8am
 Q02 Should be able to book appointment for today and tomorrow
 Q02 Surgery needs to be more wheelchair friendly
 Q02 Surgery needs to open on a Saturday
 Q02 The chemist is helpful
 Q02 True - excluding dentists
 Q02 Very Good
 Q02 Very good facilities
 Q02 We are registered in Wroxham
 Q02 We need a dentist surgery
 Q02 Were happy, but there is room for improvement as technology develops

APPENDIX D Questionnaire Results and Comments

Question 3:

Statement: "There is a need for other facilities at the surgery (Please State)"

Question Number and Response Rating	3.1	3.2	3.3	3.4	3.5	Total Returns
Number of replies to this question	17	23	164	21	30	255
% Against Total No. of Questionnaires Returned	4.8	6.6	46.7	6.0	8.5	72.6%
% For Each Category of Response	11.4%		46.7%	14.5%		

Comments

- Q03 A pharmacy for all residents irrespective of distance living from surgery
- Q03 As a single parent of 4 children a 20 mile round trip to the dentist is terrible
- Q03 Better appointments
- Q03 Better drainage on car park
- Q03 Better out of hours service
- Q03 Better waiting room facilities and décor
- Q03 Chiropodist and Optician
- Q03 Chiropodist/foot clinic (box unticked)
- Q03 Chiropody and Physio
- Q03 Chiropody centre
- Q03 Chiropody, hearing assessment
- Q03 Coffee machine at surgery. Car service for some patients.
- Q03 Community transport to and from the hospital small charge would be acceptable
- Q03 Complimentary health - like acupuncture etc.
- Q03 Dietitian/Physio - someone who knows about the needs of the elderly
- Q03 Dispensary for all patients
- Q03 Do not feel local pharmacy is confidential (Reads? < John H)
- Q03 Eye Testing Facility
- Q03 Facilities for partially sighted people as they cannot read time for them to go into doctors surgery
- Q03 First Aid Post
- Q03 Happy with existing clinic that run our surgery
- Q03 Immediate physiotherapy
- Q03 Incorporate Dentists ?
- Q03 Minor Op clinic and Optician.
- Q03 Minor operations to be performed
- Q03 Minor ops at surgery to ease the need to travel to N&N
- Q03 More appointments available on day of request.
- Q03 More doctors
- Q03 More doctors
- Q03 More help with hearing aids
- Q03 N/a not registered here
- Q03 No Idea
- Q03 Not sure what social help is available for the elderly (sudden accident)
- Q03 Not that I can think of.
- Q03 Out of hours provision Sat mornings surgery
- Q03 Physio
- Q03 Possibly chiropody
- Q03 Someone to deal with emergencies outside of normal hours.
- Q03 Surgery Car Parking and wheelchair friendly doors
- Q03 Surgery for minor problems
- Q03 To have doctor on call out of hours
- Q03 We do not have an optician
- Q03 We think service provided is already good
- Q03 Well being ,men's clinic
- Q03 X-ray machine

APPENDIX D Questionnaire Results and Comments

POLICING

Question 4:

Statement: "Policing around the parish is adequate"

Question Number and Response Rating	4.1	4.2	4.3	4.4	4.5	Total Returns
Number of replies to this question	59	52	151	58	16	336
% Against Total No. of Questionnaires Returned	16.8	14.8	43.0	16.5	4.6	95.7%
% For Each Category of Response	31.6%		43.0%	21.1%		

Comments

- Q04 A police presence would be a deterrent
- Q04 Beat Bobbies needed
- Q04 Can't think of last time we saw police either on foot or on patrol in village
- Q04 Could improve but controlling force is political
- Q04 Crime seems low in village, although never see Police/PCSO walking around
- Q04 Footpatrol
- Q04 Friendly walking policeman gather more insight in situations
- Q04 Haven't seen any
- Q04 I have never seen a policeman/woman in Coltishall
- Q04 I have not seen PCO in village
- Q04 It would be nice to see them patrol a bit more
- Q04 It's rubbish speed camera.
- Q04 Needs police showing themselves more
- Q04 Never see any policeman in village
- Q04 Never seen one (policeman) in village
- Q04 Never seen policeman in village
- Q04 Never seen signs of policing here
- Q04 No tick. Don't know.
- Q04 No tick. Don't know.
- Q04 Only see police when they race through village with blues and two's on
- Q04 Seldom see police presence in Coltishall,
- Q04 St James hardly ever see's a police officer
- Q04 There could be more PCSO's in the village as there is in Hoveton
- Q04 To have police on foot patrol periodically is a deterrent and to get to know community
- Q04 What police
- Q04 Woefully inadequate
- Q04 All entrances to the village are subject to excessive speed.
- Q04 I have never seen Police patrol walking the streets in this parish. I have never seen Police patrol
- Q04 I have never seen Police patrol walking the streets in this parish.
- Q04 Local policeman on duty in uniform (we do not see any now)
- Q04 Stop parking outside the P.Office and enforce it. Stop the lorries and fast motor bikes.
- Q04 Local policeman on duty in uniform (we do not see any now)
- Q04 I really object to schemes such as "Speedwatch" it is encouraging neighbours to spy on neighbour.
- There is a speeding problem through the village but this should be dealt with by the proper authorities, not members of the public however good their intentions. What was the point of spending money on a 20mph

Question 5:

Statement: "Crime is a serious concern in the village"

Question Number and Response Rating	5.1	5.2	5.3	5.4	5.5	Total Returns
Number of replies to this question	33	99	139	33	19	323
% Against Total No. of Questionnaires Returned	9.4	28.2	39.6	9.4	5.4	92.0%
% For Each Category of Response	37.6%		39.6%	14.8%		

Comments

- Q05 But Needing regular policing
- Q05 Does not seem to be too much trouble in village
- Q05 Fear of crime is of more concern than crime itself
- Q05 I have had my shed broken in to
- Q05 It is needed for residents without transport and elderly
- Q05 Lack of police patrols
- Q05 Never been victim of crime in village
- Q05 Never seen one
- Q05 No tick. Don't know.
- Q05 No tick. Not in our area.
- Q05 Petty crime is a problem
- Q05 Speeding is a serious concern.
- Q05 There is much petty crime and vandalism
- Q05 Vandalism and littering are issues
- Q05 Vandalism is a concern.
- Q05 What crime?

APPENDIX D Questionnaire Results and Comments

Question 6 :

Statement: "There is a need for more neighbourhood watch schemes"

Question Number and Response Rating	6.1	6.2	6.3	6.4	6.5	Total Returns
Number of replies to this question	17	35	150	66	57	325
% Against Total No. of Questionnaires Returned	4.8	10.0	42.7	18.8	16.2	92.6%
% For Each Category of Response	14.8%		42.7%	35.0%		

Comments

- Q06 | Be useful keep eye on elderly and each other
 - Q06 | Have not noticed sufficient signs of these
 - Q06 | If we are kept in the know
 - Q06 | No tick. We in our Cul-de-sac look out for each other.
 - Q06 | There is already an informal neighbourhood watch where we live. It is very satisfactory.
 - Q06 | There is but where do they draw the line between neighbourhood watch and being called a busybody
 - Q06 | These schemes are totally non productive
 - Q06 | We are in a cul-de Sac. Look out for each other.
 - Q06 | Would welcome this as it acts as a deterrent
 - Q06 | Yes I would get involved
-

Question 7:

Statement: "I would actively participate in the neighbourhood watch scheme"

Question Number and Response Rating	7.1	7.2	7.3	7.4	7.5	Total Returns
Number of replies to this question	43	34	107	61	44	289
% Against Total No. of Questionnaires Returned	12.3	9.7	30.5	17.4	12.5	82.3%
% For Each Category of Response	21.9%		30.5%	29.9%		

Comments

- Q07 | Afraid age is against me
 - Q07 | Already in one
 - Q07 | Already involved in watch
 - Q07 | As far as possible I'm ancient
 - Q07 | Have own unofficial N/hood watch
 - Q07 | I cannot actively participate but it would be a good idea
 - Q07 | No
 - Q07 | No
 - Q07 | Not at my age.
 - Q07 | Time is very difficult to find due to work arrangements
 - Q07 | Too old
 - Q07 | Too old
 - Q07 | we already have one (no box ticked)
 - Q07 | Do not know what is involved
 - Q07 | We do (n/hoodwatch)
 - Q07 | What would this entail does it tend to happen on an informal basis
 - Q07 | Yes I would get involved
 - Q07 | Yes I would participate but not take charge
-

Question 8:

Statement: "I am affected by Anti Social Behaviour"

Question Number and Response Rating	8.1	8.2	8.3	8.4	8.5	Total Returns
Number of replies to this question	135	59	58	30	17	299
% Against Total No. of Questionnaires Returned	38.5	16.8	16.5	8.5	4.8	85.2%
% For Each Category of Response	55.3%		16.5%	13.4%		

Comments

- Q08 | At various times
- Q08 | By association - Tenants car vandalised
- Q08 | Has improved since visit from WPC
- Q08 | Have been due to brick put through car window 2008
- Q08 | High school kids trespass and throw stones across road
- Q08 | I have a young daughter who doesn't need to see it
- Q08 | I know there is a problem in the village
- Q08 | Litter
- Q08 | No (no boxes ticked)
- Q08 | No (no boxes ticked)

APPENDIX D Questionnaire Results and Comments

Question 8 Comments Continued

- Q08 No (no tick in box) H017
 Q08 No (Written ans no tick)
 Q08 Not affected in St James
 Q08 Not so much in the village as in the wider area
 Q08 Occasional car vandalism,
 Q08 People parking down Anchor Street to meet others
 Q08 People riding bikes on pavement
 Q08 Spasmodic only
 Q08 Speed
 Q08 When it happens but who isn't? Do you mean there is a lot of anti social behaviour in the parish I would have said NO
 Q08 The village suffers from ASB in the village hall and football ground areas. More security in terms of CCTV & lighting is needed
-

EDUCATION

Question 9:

Statement: "School Facilities in Parish are Good"

Question Number and Response Rating

Number of replies to this question

% Against Total No. of Questionnaires Returned

% For Each Category of Response

9.1	9.2	9.3	9.4	9.5	Total Returns	
55	23	70	27	141	271	351
15.7	6.6	19.9	7.7	40.2	77.2%	
22.2%		19.9%		47.9%		

Comments

- Q09 Coltishall school very good with lots of activities for children
 Q09 Seems a very good set up
 Q09 Not used
 Q09 Bigger Hall would be better.
 Q09 Don't Know.
 Q09 No Knowledge of this question
 Q09 Do not know and do not have children (box 3 ticked)
 Q09 N/a (no tick in box) H017
 Q09 To much political interference
 Q09 Unknown (no Tick)
 Q09 Have no School experiences here
 Q09 Not qualified to comment - no tick
 Q09 Not Know (nil tick)
 Q09 Not affected (no tick)
 Q09 N/a
-

Question 10:

Statement: "There is a need for adult learning facilities in village"

Question Number and Response Rating

Number of replies to this question

% Against Total No. of Questionnaires Returned

% For Each Category of Response

10.1	10.2	10.3	10.4	10.5	Total Returns	
12	21	128	67	60	288	351
3.4	6.0	36.5	19.1	17.1	82.1%	
9.4%		36.5%		36.2%		

Comments

- Q10 Adult learning facilities would be useful
 Q10 Always is (need for adult learning)
 Q10 And to be well informed of courses
 Q10 could be but turn out too expensive
 Q10 No Knowledge of this question
 Q10 Not sure what is available
 Q10 Why (no tick in box)
 Q10 Would be a great facility
 Q10 Would be good if there were
 Q10 Would be nice
 Q10 Would be very useful for those with no transport

APPENDIX D Questionnaire Results and Comments

HIGHWAYS

Question 11:

Statement: "A by-pass would benefit the parish"

Question Number and Response Rating	11.1	11.2	11.3	11.4	11.5	Total Returns	
Number of replies to this question	55	23	70	27	141	316	351
% Against Total No. of Questionnaires Returned	15.7	6.6	19.9	7.7	40.2	90.0%	
% For Each Category of Response	22.2%		19.9%	47.9%			

Comments

- Q11 A by-pass is need urgently. The state of the high street is very poor.
- Q11 A bypass would ruin the now quiet areas of the village
- Q11 A bypass would trigger demand for excess building demanded by govt.
- Q11 A Utopian wish
- Q11 But at what cost
- Q11 But not possible under financial reality
- Q11 Church street is far too busy
- Q11 Could seriously harm local businesses with out any passing trade
- Q11 Especially HGV sugar beet lorries for 6 months shaking houses. Eliminate rat run to Wroxham
- Q11 For HGV's
- Q11 Heavy agricultural traffic will be avoided
- Q11 heavy HGV mounts on Colt- North Walsham. Inadequate roads, no voice
- Q11 Highly unlikely
- Q11 If it meant a drop off in business trade not so sure
- Q11 It would also isolate us
- Q11 It would benefit older people foot travellers + youngsters walking to school
- Q11 It would make the road safer
- Q11 loose trade for existing businesses
- Q11 Make large vehicles use wider roads
- Q11 Need to get rid of Lorries from the Village.
- Q11 Needed to keep HGV's away from our roads
- Q11 No (no tick in box) H017
- Q11 No knowledge of layout
- Q11 No, but size needs be restricted
- Q11 Some local businesses would suffer from having a bypass although it would be good not to have heavy traffic through village
- Q11 The PCC should have pushed for the road as proposed for the ECO town as part of the approval for the prison a totally missed opportunity
- Q11 This should have been brought up years ago but too late now
- Q11 This would help t make the village a safer place
- Q11 This would inevitably lead to high density housing infill.
- Q11 This would lead to more urban sprawl
- Q11 Though this may adversely affect business
- Q11 What about the wild life and lovely views
- Q11 Whatever its unlikely
- Q11 Where are you going to put it
- Q11 Where would it be
- Q11 Heavy Lorries passing causes danger & noise, particularly sugar beet lorries.
- Q11 Roundabout would be beneficial at the junction of lingway and rectory rd.

APPENDIX D Questionnaire Results and Comments

Question 12:

Statement: "Speed restrictions in parish are adequate"

Question Number and Response Rating	12.1	12.2	12.3	12.4	12.5	Total Returns
Number of replies to this question	87	56	38	84	73	338
% Against Total No. of Questionnaires Returned	24.8	16.0	10.8	23.9	20.8	96.3%
% For Each Category of Response	40.7%		10.8%	44.7%		

Comments

- Q12 20 MPH restrictions needed thro the Village. Speed bumps needed in Rectory and Wroxham Roads.
- Q12 20 on Rectory Road
- Q12 40 MPH signs between Coltishall and Hoveton not big enough.
- Q12 Adequate but often ignored
- Q12 All village should be 20 MPH with barrier system
- Q12 Although vehicles travelling between Wroxham & village (such as beet lorries) do exceed limit
- Q12 Better speed restrictions from Church down past Post Office.
- Q12 But need to be enforced
- Q12 But not enforced
- Q12 But not Policed.
- Q12 But they are always bothered to
- Q12 Cars / Lorries are too fast around Post Office area.
- Q12 Cars drive too fast down Wroxham Road speed bumps needed
- Q12 Excessive speed into village from North Walsham Road
- Q12 I don't think drivers can read or go to quick to read them
- Q12 If adhered too
- Q12 If drivers complied with the limits.
- Q12 If kept too
- Q12 If motorists take notice of them
- Q12 If only people would stick to them
- Q12 If people followed them !
- Q12 If they are followed
- Q12 If traffic kept to 30mph it would be fine
- Q12 More enforcing is necessary
- Q12 Most signs are ignored
- Q12 Motorbikes are nearly always speeding.
- Q12 Need for fixed speed cameras.
- Q12 Need to slow traffic between Upper and Lower Common. Restrictions not observed.
- Q12 No tick. Yes
- Q12 no-one pays attention to them.
- Q12 Not enforced
- Q12 Not enforced
- Q12 Not in Great Hautbois
- Q12 Not really.
- Q12 People are always speeding in Church Street
- Q12 People do not stick to speed restrictions on Wroxham Road. Need speed bumps put in. Rectory Road needs to be one way one way and buses need to be rerouted. Stop cars parking along there especially outside the chapel
- Q12 People MUST stick to them
- Q12 person has ticked 2& 3 so used 2 for record as 3 is neutral (Johns H) Comment is restrictions are adequate but not enforced
- Q12 Rectory Rd is a speed run and should have 20mph limit plus speed bumps
- Q12 Rectory Road is often like a race track
- Q12 Rectory Road should be 20mph limit for school children
- Q12 Rectory Road should be 20mph limit for school children/North Walsham Road At Ling Way needs something to slow traffic
- Q12 Restriction needed near lower common car park
- Q12 Restrictions are adequate only when observed
- Q12 Restrictions be adequate but appear un enforceable
- Q12 Roads approaching school should be 20mph
- Q12 Should be 20mph through all village
- Q12 Should be more slow down notices on approaches to our village
- Q12 Signage, flashing or otherwise does not work so speed bumps & auto stingers are required
- Q12 Speed controls along Wroxham Road more of them at peak times please
- Q12 Speed limit should be 20mph throughout
- Q12 Speed limits are ignored , need speed humps /cameras
- Q12 Speed limits are not the problem, ignoring them is, especially Rectory Road
- Q12 Speed limits fine but people still speed through village.
- Q12 Speed restrictions are not observed
- Q12 Speed restrictions are, enforcement is not
- Q12 Speeding is a serious concern.
- Q12 Still bad despite overall effort
- Q12 Still too fast down rectory road

APPENDIX D Questionnaire Results and Comments

Question 12 Comments Continued

- Q12 The restrictions are not bad but need strong enforcing
- Q12 There is a need to ensure they are adhered to
- Q12 There should be a 20 mph limit in Rectory Rd
- Q12 They would be if adhered to
- Q12 Unfortunately observance isn't adequate
- Q12 Very difficult problem to solve
- Q12 Virtually know one respects the 30mph along Church Street all go far to fast see additional comment at end
- Q12 would if drivers complied with speed limit
- Q12 Wroxham Rd.
- Q12 Wroxham Road and Rectory Road need addressing
- Q12 Wroxham Road Rectory Road
- Q12 Yes but Wroxham Rd traffic is incredibly fast.
- Q12 20 MPH round Braburys corner Add C
- Q12 A big concern is sugar beet lorri Add C
- Q12 Also consider traffic calming bumps at either end of Coltishall High St which would reduce excessive speed through the village
- Q12 Church street/Wroxham road it is very obvious that 90% or so of drivers go much faster than the 30mph speed
- Q12 Flashing 30 MPH sign at entry to lower common from Wroxham. As one at Horstead.
- Q12 Regarding the traffic in Coltishall speeding is frightening. Absence of proper speed warnings is a disgrace
- Q12 Speeding traffic must be addressed. Speed is excessive coming into the village certainly from North Walsham Road. Also
- Q12 Stop beet lorries travelling through village or reduce their speed
- Q12 The rumoured one-way system in Rectory Rd would exacerbate the present speeding problems
- Q12 The speeding traffic is a problem, even Rectory Road suffers. The corner opposite Church Close is lethal a 20 mph sign is not very visible and disregarded anyway. It's a very dangerous corner.
- Q12 Traffic speed is a major problem and must be tackled - speed bumps or road narrowing is a must. Most dangerous area are passing the garage. Huge lorries have to have their rear wheels over the line so that oncoming traffic must be doing 20mph or less in order to stop. I have seen or known of another accident there. Passing the back of the Maltings and Bradburys has become extremely hazardous with a relative of mine been driven into the curb by a "boy racer" there causing damage to his wheels, Please help address this issue. Also the speed signs should flash as people get into the zone at the moment the 20pmh signs are very small and are often obscured by foliage
- Q12 Village is not suitable route for HGVs. Police to clampdown of speeders in the village
- Q12 We need Speed cameras in village on all roads
- Q12 We still need a mini roundabout at junction Ling Way/Rectory Road/North Walsham Road
- Q12 Village is not suitable route for HGVs. Police to clampdown of speeders in the village

APPENDIX D Questionnaire Results and Comments

Question 13:

Statement: "There is a need for street lighting"

	13.1	13.2	13.3	13.4	13.5	Total Returns
Question Number and Response Rating	112	29	69	24	93	327
Number of replies to this question	31.9	8.3	19.7	6.8	26.5	93.2%
% Against Total No. of Questionnaires Returned	40.2%		19.7%	33.3%		
% For Each Category of Response						

Comments

- Q13 Along Station Road
- Q13 Dangerous at night at Bradbury bend
- Q13 Environmentally unnecessary
- Q13 Especially Wroxham Road from Rectory Road Junction
- Q13 In Gt Hautbois therefore allowing a reduced speed limit
- Q13 In selected parts only e.g. narrow road past Roger Bradbury's. (Energy efficient)
- Q13 It does/nt feel safe going out when dark. Street lights would be a real benefit
- Q13 It is proven that there is more crime in lit areas we do not want to add to light pollution and wasted energy
- Q13 It would be nice
- Q13 Leave it as it is.
- Q13 Light pollution, increase in council tax, keep countryside villages rural
- Q13 Lighting needed from garage to Ling Way
- Q13 Maintain a low carbon foot print
- Q13 Needs to be more policing to see restrictions adhered to. Main culprits are young lads
- Q13 No (no tick in box) H017
- Q13 No tick. Yes
- Q13 None on Westbourne Road !
- Q13 Not feel safe walking village at night
- Q13 Not necessary or desirable
- Q13 One or two strategically placed lights only
- Q13 Should be decide by villagers again
- Q13 Street lighting would pollute the sky and youths (some) and undesirables to loiter with intent
- Q13 The path from Ling way over the bridge is pitch black also the new street lights in Hancock close give lot less useful light than the older ones did
- Q13 Too many people leave their lights on all night - better pavements would help
- Q13 Very definitely not a torch is adequate
- Q13 Very difficult walking especially in winter
- Q13 Very overdue . Females are nervous going out at night
- Q13 We don't need lights it would spoil the look of the village
- Q13 We live in the country to escape light pollution
- Q13 We live in the country we do not need street lights
- Q13 Would be nice though not vital
- Q13 What would it cost to the rates
- Q13 As a partially sighted person the street lighting is an issue to me or the lack of it, also nobody seems to clear the leaves up. This may seem a simple complaint but I find myself having to walk on the road to avoid these due to my poor sight, maybe we could have street cleaners.
- Q13 Do not want street lights
- Q13 Lighting would be beneficial at specific spots as walking can sometimes be hazardous.
- Q13 Lighting would be beneficial in the high st as walking is at times hazardous.
- Q13 Street Lights is a must

Question 14:

Statement: "We need more pedestrian crossings in the parish, where?"

	14.1	14.2	14.3	14.4	14.5	Total Returns
Question Number and Response Rating	36	33	99	29	112	309
Number of replies to this question	10.3	9.4	28.2	8.3	31.9	88.0%
% Against Total No. of Questionnaires Returned	19.7%		28.2%	41.1%		
% For Each Category of Response						

Comments

- Q14 Above Garage to Fish & Chip Shop
- Q14 Across main road near bridge at Ling common Would enable walk to school initiative to be safer - main obstacle for us is crossing the road
- Q14 Across the Wroxham Road before post office and at North Walsham Road
- Q14 Again you do not want to spoil the look of the village
- Q14 Anywhere especially near Post Office & Church.
- Q14 Are there any at all
- Q14 Are there any?
- Q14 At pharmacy
- Q14 At post office and high street
- Q14 At the Island Garage.
- Q14 At the opening from Westbourne Road onto North Walsham Road. Incredibly dangerous
- Q14 At Westbourne Rd / Station Road Junction.
- Q14 Between Butchers and Pharmacy
- Q14 Between Butchers and Pharmacy
- Q14 Between Butchers and Pharmacy / Garage area.
- Q14 Between Butchers and Pharmacy / Garage area.
- Q14 Between Chemist & Butchers. Rectory Rd to Ling Estate.
- Q14 Between pharmacy and butchers
- Q14 Bottom of White Lion Road
- Q14 By island filling station and post office
- Q14 By Kings road
- Q14 By Pharmacy, Westbourne and salvation army
- Q14 By Thai Restaurant (Church)
- Q14 By the entrance to Church Close Coltishall
- Q14 By the pharmacy
- Q14 Chemist & Post Office
- Q14 Church Road/Wroxham Road
- Q14 Church Street
- Q14 Church Street
- Q14 Church Street High Street (no box ticked)
- Q14 Coltishall High Street
- Q14 Crossing at Butchers
- Q14 Crossing at Kings across Wroxham Road or at Rectory Road
- Q14 Crossing by greengrocers
- Q14 Crossing Centre of Coltishall
- Q14 Crossing near Hewitt's and Church
- Q14 Crossing opposite pharmacy
- Q14 Crossing req'd at Butchers and pharmacy
- Q14 Crossing req'd Ling Way/Rectory Road
- Q14 Crossing req'd Ling Way/Rectory Road
- Q14 Crossing req'd Ling Way/Rectory Road
- Q14 Crossing req'd Ling Way/Rectory Road
- Q14 Crossing req'd Ling Way/Rectory Road & Bus stop
- Q14 Crossing req'd Ling Way/Rectory Road and at St Johns Close to playing field
- Q14 Crossing req'd Ling Way/Rectory Road and at Wroxham Road near Kings Road
- Q14 Crossing req'd Ling Way/Rectory Road for school leavers
- Q14 Crossing required at Church
- Q14 Crossings on rectory rd near school, chemist, ling way
- Q14 Difficult to site one safely
- Q14 Frogge Lane should be restricted to 40mph
- Q14 Gt. Hautbois turning zebra crossing
- Q14 High St
- Q14 High St
- Q14 High St and Wroxham Rd.
- Q14 High street
- Q14 High street
- Q14 High Street
- Q14 High Street
- Q14 High Street
- Q14 High Street near Butchers
- Q14 High Street/Wroxham Road
- Q14 In High St and near Post Office.
- Q14 In High street
- Q14 In high street near chemists
- Q14 In the high st and rectory rd
- Q14 Island Crossing

Q14 Junction at Ling Way
 Q14 Junction of Station Road and Westbourne Road
 Q14 Junction of Westbourne Road & Station road (outside post office 1965)
 Q14 Ling Road estate to school
 Q14 Ling road (North Waltham Road) along with speed restrictions re Q12
 Q14 Ling Way to Rectory Road. Across Rectory Road to St Johns Close. High Street - at existing pedestrian crossing point
 Q14 Main Street chemist/butcher
 Q14 Main street dangerous
 Q14 Main street.
 Q14 Mid High Street Near Church
 Q14 Near Butchers Shop
 Q14 Near chemist, near school, near red lion Kings road, near footpath
 Q14 Near church
 Q14 Near Church
 Q14 Near Church/Rectory Road and one to St Johns close
 Q14 Near island filling station
 Q14 Near old police house to cross Wroxham Rd to get to Post Office.
 Q14 Near petrol garage area
 Q14 Near pharmacy
 Q14 Near Post Office / village green.
 Q14 near school
 Q14 Near the Butchers/Bridge / Scholl / post office / red lion !!!
 Q14 Near the chemist
 Q14 Near the Coltishall Church & Rectory Road near school
 Q14 Near the common
 Q14 Near the shop in High Street & Post Office
 Q14 Need a better one opposite Hewitt's Butchers as someone drove straight into it. Visibility is extremely poor
 Q14 Need a crossing by St Johns Close for school children
 Q14 Need roundabout at X roads at ling common (no tick in box)
 Q14 No (no tick in box) H017
 Q14 No tick. By the church
 Q14 North Walsham Council Estate 9(Light controlled) Station Road. Wroxham Road
 Q14 North Walsham Rd and Wroxham Rd
 Q14 North Walsham Road to Westbourne
 Q14 North Walsham/Ling Way
 Q14 North Walsham/Ling Way
 Q14 North Walsham/Ling Way
 Q14 North Walsham/Ling Way
 Q14 North Walsham/Ling Way a mini roundabout would also slow traffic and allow cars etc to exit ling way
 Q14 North Walsham/Ling Way/Rectory Road
 Q14 North Walsham/Ling Way/Rectory Road
 Q14 North Walsham/Ling Way/Rectory Road
 Q14 North Walsham/Ling Way/Rectory Road
 Q14 North Walsham/Ling Way/Rectory Road
 Q14 North Walsham/Ling Way/Rectory Road
 Q14 Not if the traffic is doing 30mph or less
 Q14 On rectory rd and near church.
 Q14 On Wroxham road at Kings Head Junction
 Q14 On Wroxham road near Kings Road opening
 Q14 One near school
 Q14 Only marked this way because I run a business but don't actually live in C If I did would probably think differently (M018)
 Q14 Opposite Kings Road estate at top of Hill Wroxham Road
 Q14 Opposite Post office to footpath, Yellow lines worn away (This is a gap for Parking!!)
 Q14 Opposite white woman lane opposite church
 Q14 Outside Church and near Chemist.
 Q14 Pharmacy to Butchers. High St.
 Q14 Pharmacy.
 Q14 Recruiting Sgt area
 Q14 Rectory Rd
 Q14 Rectory Rd for the School.
 Q14 Rectory road and post office end
 Q14 Rectory Road Opp School near garage in village centre
 Q14 School
 Q14 Station Road where road meets Westbourne Road - it's very dangerous to cross here
 Q14 Suggest 20mph on High Street Wroxham Road
 Q14 Top of Station Road
 Q14 Type zebra or Centre island
 Q14 Village centre
 Q14 Village centre, Rectory Rd and St Johns close.
 Q14 We actually need zebra crossings
 Q14 We do not have any crossings, want one near island garage
 Q14 We need them everywhere. You name me one !!
 Q14 Wroxham Rd by Kings Head and Garage / Pharmacy
 Q14 Wroxham Rd by Kings Head and Garage / Pharmacy
 Q14 Wroxham Rd.
 Q14 Wroxham road
 Q14 Wroxham road and near shops
 Q14 Wroxham Road near church/Red Lion and post office Kings Road
 Q14 Yes. Opposite Church by Rectory Rd.

APPENDIX D Questionnaire Results and Comments

Question 15:

Statement: "Disability or pushchair access on pavements is good?"

Question Number and Response Rating	15.1	15.2	15.3	15.4	15.5	Total Returns
Number of replies to this question	46	48	143	56	27	320
% Against Total No. of Questionnaires Returned	13.1	13.7	40.7	16.0	7.7	91.2%
% For Each Category of Response	26.8%		40.7%		23.6%	

Comments

- Q15 A b???real problem
- Q15 Bad on Rectory Road which is main route to School, Doctors and village hall
- Q15 But compromised by bad parking (over pavement)
- Q15 But this all falls down when people park their beloved tin box on the pavement
- Q15 Cars park on pavement (end of Rectory Road/Church Street)
- Q15 Cars park on pavement and unable to pass
- Q15 Cars parking on pavements causing obstruction
- Q15 Firmer police action should be taken on footpath car parking
- Q15 Hedges not cut on top only sides why?
- Q15 High street is a problem
- Q15 Insufficient ramps for pavements
- Q15 Many pavements are too narrow for such things to pass one another
- Q15 N/a (no tick in box) H017
- Q15 Near Bradburys, very narrow and dangerous.
- Q15 No tick. No knowledge.
- Q15 No. Due to the parking on pavements.
- Q15 On Station Road there is none and people park on pavements
- Q15 Particularly bad on recreation road (Rectory Road)
- Q15 Paths need to be re-surfaced
- Q15 Pavements and curbs too narrow & raised for wheelchairs and utility scooters
- Q15 Pavements too narrow
- Q15 Poor on Station Road
- Q15 Proper cleaning and cleaning of leaves and branches from surface
- Q15 Rectory rd not good
- Q15 See add Com
- Q15 Some paths in village are very narrow
- Q15 Some pavements are narrow
- Q15 Some pavements too narrow
- Q15 Some too narrow
- Q15 Stop cars parking on the footpath outside fish and chip shop
- Q15 Stop parking on pavements
- Q15 The majority are good, however cars park on them which restricts widths
- Q15 There are areas in village near antique shop where access is limited
- Q15 Too many cars parked on paths
- Q15 Too many vehicles on footpaths.
- Q15 Too narrow
- Q15 Very narrow by Roger Bradbury's
- Q15 Wheelchair access along Rectory Road poor
- Q15 Another point is the walk to school from Ling Way across the road to Rectory Road "No Path Ways" is so dangerous my boy walk to school; we have said about this several times
- Q15 Cars using Londis parking spaces are a danger to pedestrians, when the back out without looking both ways. Also cars parking on part of the pavements at church end of Rectory road. Not good for walkers or push chairs. Coltishall is a good place to live.
- Q15 Continuation of Rectory Road footpath from bridge to Nth Walsham Rd.
- Q15 I think that there should be a footpath between main road and the football field, down Rectory Road at the moment children walk to school or people go to doctors. Maybe a footpath may convinces some people to walk rather than drive.
- Q15 Outside No 1 & 3 Church Street, heavy lorries mount the pavement daily, especially sugarbeet lorries, when meeting other lorries or buses and the pavement suddenly narrows to 140cm (55") young women with pushchairs/ prams & children in tow and the elderly use this pavement daily. You have been warned

APPENDIX D Questionnaire Results and Comments

Question 16:

Statement: "On-street parking is becoming a problem"

16.1	16.2	16.3	16.4	16.5	Total Returns

Question Number and Response Rating	20	39	74	78	124	335	351
Number of replies to this question	5.7	11.1	21.1	22.2	35.3	95.4%	
% Against Total No. of Questionnaires Returned	16.8		22.1%		57.5		
% For Each Category of Response							

Comments

- Q16 A big and dangerous problem even in a cul-de-sac
- Q16 At Westbourne and Rectory Road
- Q16 Becoming a problem outside Post Office and bottom of Chapel Lane.
- Q16 Buses have problems manoeuvring round double parked cars
- Q16 But sometimes on street cars parked slows traffic down
- Q16 Cars Parking on the path
- Q16 Church Street becoming difficult
- Q16 Church Street should be yellow lines
- Q16 Congestion noted near Hewitt's and in Rectory Road
- Q16 Down Rectory Road at school times some people don't have choice
- Q16 Especially in high street
- Q16 Football games create problems for houses
- Q16 Have suitable hardstanding near Salvation Army
- Q16 High Street area
- Q16 In Coltishall by butchers
- Q16 In village centre. Rectory road
- Q16 It helps to slow speeding traffic
- Q16 Many places have no choice and may slow other traffic down
- Q16 Not enough policing
- Q16 On Church St.
- Q16 On Wroxham Road
- Q16 Outside allotments on Rectory Road
- Q16 Outside grove allotments
- Q16 Parking on pavements is worse
- Q16 Parking on Rectory road blocking path
- Q16 Particularly on Church Street/Wroxham Rd
- Q16 Rectory Rd and Church St.
- Q16 Rectory road can be congested
- Q16 Rectory road especially at school start and finish.
- Q16 Rectory Road Opp School near garage in village centre
- Q16 Rectory Road!
- Q16 See add Comment at end of questionnaire
- Q16 Sometimes awkward near Red Lion Pub and outside
- Q16 Stop parking outside the Post Office.
- Q16 When too close to a junction.
- Q16 Parking on street from Red Lion/Thai Restaurant is very busy, cars packed bonnet to bumper opposite the church/graveyard. This makes exit from the properties on that side of the road extremely hazardous especially in view of Q12. It would help if vehicles were forbidden to park so close to exits (which sometimes makes it impossible to see any oncoming traffic)
- Q16 Have noticed campers and camper vans on lower common roads. Notices prohibiting this need to be made much clearer and enforced.
- Q16 Parking on one side of road by "cabinet". Double yellow lines by the war memorial should be a priority
- Q16 Parking on the main road past the church needs to be prevented - double yellow lines. Can the path by the river going north from Salvation Army building be developed to allow walkers to enjoy the stroll and not have to return the way they came.
- Q16 Should be double yellow lines from garage to common. Village not suitable for 40 tonne lorries
- Q16 The "Group" ditch opposite the Kings Head car park (next White House driveway) needs to be cleared of debris in order to road flooding of in heavy rain
- Q16 There is a great need for more parking in the village centre. Additionally the current parking areas at Salvation Army Hall and Kings Head / Rising Sun need to be constantly maintained. . .
- Q16 Unhappy with traffic and unnecessary markings on the near allotments. Difficulty exiting the Grove due to parked traffic near allotments entrance. Concerned about accidents due to traffic having to use opposite side of road to pass.

APPENDIX D Questionnaire Results and Comments

Question 17:

Statement: "Footpaths & road surfaces are adequately maintained"

17.1	17.2	17.3	17.4	17.5	Total Returns
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Question Number and Response Rating	59	62	101	90	27	339	351
Number of replies to this question	16.8	17.7	28.8	25.6	7.7	96.6%	
% Against Total No. of Questionnaires Returned	34.5%		28.8%	33.3%			
% For Each Category of Response							

Comments

- Q17 But isolated flooding is a problem
- Q17 Foot paths need more attention
- Q17 Footpath needed at North Walsham end of Rectory Road
- Q17 Footpaths fine. Church street is a mess along with Hoveton Road. But if repaired traffic would only move quicker
- Q17 Hedge at allotments Rectory Road. Path opposite side of road to railway is scary with all traffic rushing by
- Q17 I do (N Hood Watch)
- Q17 I use the paths almost very day
- Q17 Leaves in winter on most walkways
- Q17 Leaves left too long
- Q17 Leaves need regular sweeping up on Wroxham Road Footpath
- Q17 Leaves need to be cleared from pavements
- Q17 Leaves on Wroxham road now dangerous on footpath
- Q17 Need to clear up fallen leaves more quickly.
- Q17 Over grown in some areas. Trees not cut back even when requested
- Q17 Path outside my house on Rectory Road
- Q17 Poor drainage near footpaths
- Q17 Pot holes in road
- Q17 Road repairs have never been perfect. They are never completed
- Q17 Road surfaces very poor
- Q17 Roads through the county are badly maintained, badly marked and devoid of cats eyes
- Q17 Section between village and Wroxham dips in edges to be infilled
- Q17 Side roads not cleaned at all bad for pedestrians too
- Q17 Some road surfaces can be rather bumpy
- Q17 They are full of pot holes
- Q17 To many leaves on pavements
- Q17 To narrow in places
- Q17 Traffic rattles badly on Wroxham Road. Vibrates houses/ Poor road surface
- Q17 Very nice footpaths. Road surface poor
- Q17 We are affected by bad road su Add C
- Q17 Wroxham road surfaces are a disgrace.
- Q17 Because I walk and use the footpaths frequently I am aware of the state of them and note the poor state of the roads especially how infrequently they are swept and cleared of branches etc. at this time 12:11:09 the paths from the Church to the post office are quiet dangerous to me, am 86 years old & to people in an invalid scooters and mothers with pushchairs. The area around the Pharmacy and fish shop are similarly bad at this time
- Q17 Fallen leaves in the autumn months are left too long on pavements especially the hill down to post office where it becomes a danger for people especially the elderly
- Q17 Highway improvements especially to the bridge and the lorry traffic through the village.
- Q17 More street/pavement cleaning. Fallen leaves along Church street are real hazard
- Q17 Nobody seems to clear the leaves up. This may seem a simple complaint but I find myself having to walk on the road to avoid these due to my poor sight, maybe we could have street cleaners.
- Q17 Once again : The area by the two pubs is in need of work to level it. Pot holes more like miniature lakes. If this is council land Fence it Off, then see what brewery have to say.
- Q17 Poor drainage at Wroxham road for "The Limes" to White Lion Road produce large puddles causing pedestrians to be soaked by passing cars. A proper 20pm from beginning of petrol station
- Q17 The driveway leading to old Bakery Court and the Chemist is a complete mess! Cars are being ruined when entering the main road. The pot holes are clearly in need of filling up. This needs tarmacng straight away! I think it should be the first thing to get down before anything in the area it is a disgrace
- Q17 The pavements / road kerbs need constant weeding and levelling where they have sunk

APPENDIX D Questionnaire Results and Comments

Question 18:

Statement: "Verges and hedges are adequately maintained"

Question Number and Response Rating	18.1	18.2	18.3	18.4	18.5	Total Returns
	41	56	102	103	35	337
						351

Number of replies to this question
 % Against Total No. of Questionnaires Returned
 % For Each Category of Response

11.7	16.0	29.1	29.3	10.0	96.0%	
27.6%		29.1%	39.3%			

Comments

- Q18 Attention to maintenance along stretch to Wroxham
- Q18 Better recently but railway footpath and footbridge difficult in past
- Q18 Branches, leaves & crumbled stone walls affect footpath down to post office
- Q18 Bridle Way a disgrace.37 years ago I was proud to back onto Bridle Way.
- Q18 Coming out of Rectory Road on to North Walsham Road
- Q18 Could be improved in Westbourne road
- Q18 Especially Station Road
- Q18 Exit from Rectory road onto North Walsham Road visibility poor because of overgrown verges
- Q18 Generally good
- Q18 Grass verges not cut leaves a problem
- Q18 Hedge and trees in your face near chip shop !!
- Q18 Hedges / verges overgrown in summer. Restricts vision, spoils walks.
- Q18 Hedges very rarely cut. Usually left until they are a problem
- Q18 Leaf removal more often on Wroxham Rd.
- Q18 Main roads gutters getting clogged with grass leaves etc
- Q18 Mainly by Residents
- Q18 Need more cutting back at bridge from N Walsham road to Station road
- Q18 North Walsham Rd allowed to seriously overgrow
- Q18 Not near bridge on rectory road
- Q18 Often poor visibility by cars from Rectory Road at night and north Walsham road due to grass verges
- Q18 Parking on double lines outside post office ignored
- Q18 Poor Road surface near church
- Q18 Public foot paths need trimming
- Q18 Public footpaths need cutting back
- Q18 Require at least 2 cuts a year to maintain footpath hedges
- Q18 Some of these hedges are the responsibility of landowner
- Q18 Some verges unnecessarily maintained or over maintained
- Q18 Sometime hedges cut too severely
- Q18 Station Road pavement hedges
- Q18 The Bridal way is not very tidy
- Q18 The route from Ling Way to railway Tavern is in frequently cut back
- Q18 This has been better recently, especially on North Walsham Road
- Q18 Too many overhanging Trees

APPENDIX E Questionnaire Results and Comments

RECREATION

Question 19:

Statement: "There are sufficient recreation facilities in the Parish"

Question number and Response Rating
 Number of replies to this question
 % Against total number of Questionnaires Returned
 % For Each Category of Response

19.1	19.2	19.3	19.4	19.5	Total Returns		
27	35	131	75	40	308	351	
7.69	9.97	37.32	21.37	11.40	87.7%		
17.7%		37.3%	32.8%				

Comments

- Q19 I am 100 years old and I find Coltishall a delightful place to live. Don't let ??????? Spoil it
- Q19 Are there any ?
- Q19 Branches, leaves & crumbled stone walls affect footpath down to post office
- Q19 Build a skateboard ramp please
- Q19 Could be more activities for the elderly
- Q19 Dangerous for young children. No safety material under slide. Nothing much for under fours.
- Q19 Hand tennis court, skateboard
- Q19 I think so
- Q19 More objective professional decision making needed
- Q19 More outdoor recreations for children
- Q19 Nothing for 16 to 18 years olds to do evenings
- Q19 Play equipment has not been replaced at the football field.
- Q19 Possibly more for young people
- Q19 Some items in park need replacing
- Q19 Tennis Courts
- Q19 Tennis, Badminton, skate board ramp, adulted
- Q19 There are insufficient leaders. Health and safety making it life torturous for would be helpers
- Q19 There are insufficient leaders. Health and safety making it life torturous for would be helpers
- Q19 There is
- Q19 Village is a waste with a lovely bar and hall
- Q19 What about skate park like Buxton
- Q19 Would like a tennis court
- Q19 Yes (H017)
- Q19 A visiting
- Q19 More open air events and fetes at the Lower Common.

Question 20:

Statement: "The community halls (Church Rooms/Village Hall) are an asset to the village"

Question number and Response Rating
 Number of replies to this question
 % Against total number of Questionnaires Returned
 % For Each Category of Response

20.1	20.2	20.3	20.4	20.5	Total Returns	
7	12	52	95	159	325	351
1.99	3.42	14.81	27.07	45.30	92.6%	
5.4%		14.8%	72.4%			

Comments

- Q20 Interior of village hall dated
- Q20 It is good that we have a village hall though a bit run down - Would not hire it for a party
- Q20 Never used them but useful to many people
- Q20 They are but not put to full use
- Q20 They are very useful buildings
- Q20 Village hall could also be used for craft and antique fairs
- Q20 Village hall could be improved pre-school not used as not suitable for children
- Q20 Village Hall in need of repair.
- Q20 Yes (H017)

Question 21:**Statement: "The children's play area and facilities are adequate for the parish"**

Question number and Response Rating
 Number of replies to this question
 % Against total number of Questionnaires Returned
 % For Each Category of Response

21.1	21.2	21.3	21.4	21.5	Total Returns	
30	46	132	52	43	303	351
8.5	13.1	37.6	14.8	12.3	86.3%	
21.7%		37.6%	27.1%			

Comments

- Q21 Adequate but definite room for much improvement for toddlers a gate needed
 Q21 Equipment could do with update
 Q21 Far too small especially at end of school time
 Q21 I think so
 Q21 If you are aged 0-10
 Q21 More facilities for teenagers. BMX / Skate etc.
 Q21 More teenager facilities. BMX track / half pipe etc.
 Q21 My children use park after school but it is very drab and depressing lacking colour and inspiration nothing for older children to do
 Q21 Needs a new park the one there was made in the 50's
 Q21 Needs updating
 Q21 Not much for older children and teenagers
 Q21 Nowhere for children to play in Ling Road they play in road
 Q21 Play Area needs updating. More facilities e.g. Skate Park.
 Q21 Play area V poor for preschool children
 Q21 Play areas poor. Some of play equipment was here when my mother was a child 60 years ago
 Q21 Some items in park need replacing
 Q21 Takes a while to mend broken bits
 Q21 There could be more for older children, since swings were taken away from football field (that had been there for many year) there's has been no replacement
 Q21 They are very good, indoor sports centre would be a luxury
 Q21 Very dated and dirty. Broken bottles and it is too small.
 Q21 Like to see the park greatly improved and expanded. Have to drive elsewhere to use parks that are safely enclosed and have good equipment
 Q21 The park needs updating so badly, to be honest I think it is unsafe and if it was made into a clean and joyful place, then it takes some kids off the street and gives them something to do. Myself and partner would be willing to help in any way possible.

Question 22:**Statement: "There is a need for an all-weather surface in the recreation park"**

Question number and Response Rating
 Number of replies to this question
 % Against total number of Questionnaires Returned
 % For Each Category of Response

22.1	22.2	22.3	22.4	22.5	Total Returns	
10	21	140	51	84	306	351
2.8	6.0	39.9	14.5	23.9	87.2%	
8.8%		39.9%	38.5%			

Comments

- Q22 A tarmac area for basketball, tennis, 5 a side football
 Q22 Always helpful to have a safe surface throughout the year
 Q22 ASAP
 Q22 It would be a good facility
 Q22 Many children & youths use park & tennis court area & field/cricket pitch
 Q22 Needs some variety to suit variety of ages
 Q22 Needs some variety to suit variety of ages
 Q22 Not sure who it will attract from outside parish if available with lights etc
 Q22 Older kids and adults need this
 Q22 This would be good for older children, roller skating, cycling, skateboards etc
 Q22 Would be a luxury
 Q22 Would benefit wide age range/type of user

Question 23a:

Statement: There are adequate clubs and/or facilities for: Under 10s

Question number and Response Rating
 Number of replies to this question
 % Against total number of Questionnaires Returned
 % For Each Category of Response

23a.1	23a.2	23a.3	23a.4	23a.5	Total Returns	
9	18	189	19	7	242	351
2.6	5.1	53.8	5.4	2.0	68.9%	
7.7%		53.8%	7.4%			

Comments

- Q23a Do not really know as I do not use any clubs
- Q23a Don't use.
- Q23a Drama group would be nice
- Q23a Extension of park facilities
- Q23a N/a no tick
- Q23a No tick. As I have no children at home I cant comment.
- Q23a None used or looked for (box not ticked)
- Q23a School could be in comolity but not possible due to present admin
- Q23a There are clubs but facilities such as play area poor
- Q23a There could be more for all age groups
- Q23a Unsure what is available

Question 23b:

Statement: There are adequate clubs and/or facilities for: 10 to 16 year olds

Question number and Response Rating
 Number of replies to this question
 % Against total number of Questionnaires Returned
 % For Each Category of Response

23b.1	23b.2	23b.3	23b.4	23b.5	Total Returns	
19	23	180	19	3	244	351
5.4	6.6	51.3	5.4	0.9	69.5%	
12.0%		51.3%	6.3%			

Comments

- Q23b A skateboard park would be good for this age group
- Q23b Do not really know as I do not use any clubs
- Q23b Don't know any 10 to 16 year olds
- Q23b Don't use.
- Q23b N/a no tick
- Q23b None used or looked for (box not ticked)
- Q23b Not enough
- Q23b Not Known
- Q23b Possibly not
- Q23b School could be in comolity but not possible due to present admin
- Q23b There are clubs but facilities such as play area poor
- Q23b There could be more for all age groups
- Q23b Unsure what is available
- Q23b Youth Club
- Q23b A drop centre to help community feeling & offering help and advice. Youngsters should be involved with the elderly, both benefiting from experience.
- Q23b Mobile library an asset but time of calling to early for children (at school)

APPENDIX E Questionnaire Results and Comments

Question 23c:

Statement: "There are adequate clubs and/or facilities for: 16 - 18 year olds"

Question number and Response Rating
 Number of replies to this question
 % Against total number of Questionnaires Returned
 % For Each Category of Response

23c.1	23c.2	23c.3	23c.4	23c.5	Total Returns	
24	30	180	9	3	246	351
6.8%	8.5%	51.3%	2.6%	0.9%	70.1%	
15.4%		51.3%	3.4%			

Comments

- Q23c A skateboard park would be good for this age group
- Q23c do not really know as I do not use any clubs
- Q23c Don't Know
- Q23c Don't use.
- Q23c N/a no tick
- Q23c None used or looked for (box unticked)
- Q23c Not Known
- Q23c Not much at all but would be used if there was
- Q23c School could be in comolity but not possible due to present admin
- Q23c The why does a gang of them hang around Londis late at night
- Q23c There could be more for all age groups
- Q23c There is nothing
- Q23c Unsure what is available
- Q23 c Just wondering if over 17's don't count in the community as they have no questionnaire unless they are a householder.
- These are our young adults
- Q23 c MUGA good for young

Question 23d:

Statement: "There are adequate clubs and/or facilities for: Adults"

Question number and Response Rating
 Number of replies to this question
 % Against total number of Questionnaires Returned
 % For Each Category of Response

23d.1	23d.2	23d.3	23d.4	23d.5	Total Returns	
18	26	157	48	17	266	351
5.1%	7.4%	44.7%	13.7%	4.8%	75.8%	
12.5%		44.7%	18.5%			

Comments

- Q23d Box not ticked but : Coffee mornings would be nice at the Salvation Army Hall as there used to be (Tuesdays still is - John H)
- Q23d Could be more classes art. Computer etc crafts
- Q23d Good to se pub putting on films
- Q23d More clubs would be good
- Q23d None used or looked for (box unticked)
- Q23d Not enough
- Q23d Not Known
- Q23d Nothing at night after work
- Q23d Nothing that appeals to me as an adult
- Q23d Plenty of pubs
- Q23d School could be in comolity but not possible due to present admin
- Q23d Struggling for a 50 year adult female in Coltishall
- Q23d There could be more for all age groups
- Q23d Unsure what is available
- Q23d More allotments needed

APPENDIX E Questionnaire Results and Comments

Question 23e:

Statement: "There are adequate clubs and/or facilities for: Senior Citizens"

Question number and Response Rating

23e.1	23e.2	23e.3	23e.4	23e.5
-------	-------	-------	-------	-------

Number of replies to this question
 % Against total number of Questionnaires Returned
 % For Each Category of Response

21	16	171	46	28	282	351
6.0%	4.6%	48.7%	13.1%	8.0%	80.3	
10.5%		48.7%		21.1%		

Comments

- Q23e Box not ticked but : Lunch Club is good, but there could be more * why isn't the Salvation Army used more
- Q23e Do not really know as I do not use any clubs
- Q23e Don't use.
- Q23e More than other age groups
- Q23e N/a
- Q23e N/a no tick
- Q23e No tick. Don't know.
- Q23e None used or looked for (box not ticked)
- Q23e Not that I know of
- Q23e School could be in comolity but not possible due to present admin
- Q23e There could be more for all age groups
- Q23e Unsure what is available
- Q23e Village could do with activities for elderly i.e. tea dances, film entertainment, together with simple catering at a reasonable price.

APPENDIX E Questionnaire Results and Comments

HOUSING

Question 24:

Statement: "There is sufficient housing in the parish"

Question number and Response Rating
 Number of replies to this question
 % Against total number of Questionnaires Returned
 % For Each Category of Response

24.1	24.2	24.3	24.4	24.5	Total Returns	
21	22	126	61	87	317	351
5.98%	6.3%	35.9%	17.4%	24.8%	90.3%	
12.3%		35.9%	42.17%			

Comments

- Q24 Could be improved if very limited boundaries extended, housing linked to employment would help
- Q24 D/know
- Q24 Further housing would cause added congestion
- Q24 Infrastructure limits growth of housing
- Q24 No more house
- Q24 Signs of continuous limited development would be healthy.
- Q24 This can be established by proper housing needs survey
- Q24 Unsure box 3 ticked
- Q24 Who For
- Q24 Yes
- Q24 Yes we are a village not at town (is this same person who wants 6 crossings in village ?- John)
- Q24 Whilst villages must evolve I want it to remain a village not a suburb of Norwich

Question 25:

Statement: "More affordable housing needs to be built in the parish"

Question number and Response Rating
 Number of replies to this question
 % Against total number of Questionnaires Returned
 % For Each Category of Response

25.1	25.2	25.3	25.4	25.5	Total Returns	
78	40	103	45	51	317	351
22.2%	11.4%	29.3%	12.8%	14.5%	90.3%	
33.6%		29.3%	27.4%			

Comments

- Q25 Affordable housing really means landlords letting undesirable properties
- Q25 Could if you knew it would go to local young people
- Q25 For locals
- Q25 Infrastructure limits growth of housing
- Q25 Maybe for the young?
- Q25 No and where would they be built
- Q25 No more
- Q25 Only if there is a need
- Q25 There are too many holiday homes in the parish
- Q25 This can be established by proper housing needs survey
- Q25 This is the countryside not a city
- Q25 Unsure box 3 ticked
- Q25 Where
- Q25 Wherry etc need to build
- Q25 Wherry etc need to build
- Q25 Wherry housing need to build
- Q25 Would not like to see more
- Q25 Affordable housing - a noble idea but in reality it means squashed up homes, often detracting from an areas beauty. If they are affordable, cheap, etc they get owned by landlords. There is no easy way to give people houses at below market rate. What's to stop someone on lower earnings buying a £150k home for £100k (as they're on low earnings), then they get a better job, earn more and sell for a nice fat profit.
- Q25 New affordable homes for local people including part rent and part buy schemes would be good.

APPENDIX E Questionnaire Results and Comments

Question 26:

Statement: "There is a need for sheltered accomodation in the village in the Parish"

Question number and Response Rating
 Number of replies to this question
 % Against total number of Questionnaires Returned
 % For Each Category of Response

26.1	26.2	26.3	26.4	26.5	Total Returns	
47	20	123	64	64	318	351
13.4%	5.7%	35.0%	18.2%	18.2%	90.6%	
19.1%		35.0%	36.5%			

Comments

- Q26 Also for locals
- Q26 D/know
- Q26 I think so
- Q26 Increasing the number of elderly people
- Q26 Infrastructure limits growth of housing
- Q26 Maybe ? (no tick in box)
- Q26 Near to bus routes and stops
- Q26 No!
- Q26 Ok for senior citizens not ex cons, drug addicts and mentally ill
- Q26 There is definitely a need for this facility for people who live in the village and do not wish to leave the village
- Q26 This can be established by proper housing needs survey
- Q26 Unsure box 3 ticked
- Q26 We have an increasing number of old people
- Q26 Who for
- Q26 Yes not all oaps can afford to be in private sheltered housing

Question 27:

Statement: "I am aware of the local housing development plans"

Question number and Response Rating
 Number of replies to this question
 % Against total number of Questionnaires Returned
 % For Each Category of Response

27.1	27.2	27.3	27.4	27.5	Total Returns	
102	57	97	35	28	319	351
29.1%	16.2%	27.6%	10.0%	8.0%	90.9	
45.3%		27.6%		17.9%		

Comments

- Q27 And I don't like it.
- Q27 Article in Marlpit would be useful
- Q27 As in 24/25 its all very well but the services need thought
- Q27 Does this mean concreting over a beautiful rural area like Rackheath
- Q27 Don't know about any plans or how to find out about this
- Q27 Has the structure plan evolved since 2005?
- Q27 I am not aware of any plans at the present time
- Q27 I have never heard about plans for local housing development
- Q27 Internet
- Q27 No I don't know what is happening
- Q27 No info as yet
- Q27 Not aware of all factors operating
- Q27 Not aware of any plans for the village
- Q27 Some of them
- Q27 They need to sort the parking out for properties they already have
- Q27 We are not aware of plans
- Q27 What apart from CETAG and RAF
- Q27 What plans
- Q27 What plans
- Q27 Would like to know
- Q27 Coltishall is a great village to live in and I hope it can always retain that feeling and not be outstripped by major housing developments that do not provide the extra amenities to complement the in flux of population
- Q27 Coltishall is a very attractive village near the river and broads, within easy reach of the coast and Norwich city. Care needs to be taken not to spoil the village with over development or wind turbines being unsightly
- Q27 I believe councillors often have personal/views that stand in the way of parish enhancement or an individuals enjoyment and living in such a desirable area which must be protected but allowed to develop in line and size. Too big at RAF Coltishall would cause strain on all facilities and depreciate the living standard
- Q27 New to area. Chose to come here for what Coltishall is, not what it might be in the future. Strongly against expansion. Believe there is little benefit and have seen enough change (often labelled progress) in other places which has done little to improve an area but a great deal to spoil it. It seems mainly "business" people who support change, which is a view based solely on self interest.
- Q27 No indication to parishioners of major works

APPENDIX F Questionnaire Results and Comments

BUSINESS

Question 28:

Statement: "The Post Office is important to the parish"

Question number and Response Rating
 Number of replies to this question
 % Against total number of Questionnaires Returned
 % For Each Category of Response

28.1	28.2	28.3	28.4	28.5	Total Returns	
8	3	5	20	315	351	351
2.3%	0.9%	1.4%	5.7%	89.7%	100.0%	
3.1%		1.4%	95.4%			

- Q28 It is essential to the village
 - Q28 It's a meeting point for locals and the elderly
 - Q28 It's the life of the village
 - Q28 Needs more consumer control
 - Q28 The post office and pubs remain the heart of the community
 - Q28 We must not lose our post office
 - Q28 Well used by village and surrounding area due to them NOT having one!
-

Question 29:

Statement: "Faster internet access would benefit businesses and the parish"

Question number and Response Rating
 Number of replies to this question
 % Against total number of Questionnaires Returned
 % For Each Category of Response

29.1	29.2	29.3	29.4	29.5	Total Returns	
6	5	85	47	177	320	351
1.7%	1.4%	24.2%	13.4%	50.4%	91.2%	
3.1%		24.2%	63.8%			

Comments

- Q29 An internet café would be good for those who do not have use of a computer or access to the library
 - Q29 Broadband access already available here
 - Q29 Can not believe only 7 miles from a city and we do not have adequate Broadband speeds!! Lucky if 1MEG
 - Q29 Fast enough already (5 Mb/s)
 - Q29 For business and domestic use speeds are very slow at times
 - Q29 How?
 - Q29 Most areas are too slow
 - Q29 Very much so
 - Q29 Yes my internet is very slow
-

Question 30:

Statement: "The tourist trade is important to the Parish"

Question number and Response Rating
 Number of replies to this question
 % Against total number of Questionnaires Returned
 % For Each Category of Response

30.1	30.2	30.3	30.4	30.5	Total Returns	
6	4	36	64	232	342	351
1.7%	1.1%	10.3%	18.2%	66.1%	97.4%	
2.8%		10.3%	84.3%			

Comments

- Q30 Important not to spoil this area with excess housing
- Q30 It must generate a lot of money
- Q30 Not as far a residents are concerned (Tourism important)
- Q30 The village needs to be made more attractive
- Q30 Very important more should be done to promote the area to tourists
- Q30 Very much so
- Q30 Businesses and residents need to pull together more to make the village more attractive and useable

Question 31**Statement: "Parking is a problem for businesses"**

Question number and Response Rating

Number of replies to this question

% Against total number of Questionnaires Returned

% For Each Category of Response

31.1	31.2	31.3	31.4	31.5		
8	18	102	74	131	333	351
2.3%	5.1%	29.1%	21.1%	37.3%	94.9%	
7.4%		29.1%	58.4%			

Comments

- Q31 And residents
- Q31 And residents that live close to them
- Q31 And to people using shops
- Q31 Business accommodation is in short supply also
- Q31 But do not park outside Post Office.
- Q31 Cant score this one. Join the 21st Century.
- Q31 Especially a bus service to Wroxham
- Q31 Especially the hairdressers
- Q31 For businesses on the Street
- Q31 I agree but cannot see a solution
- Q31 My clients stay up to 3 hours for a treatment any parking restrictions would be a problem
- Q31 Not enough
- Q31 Should be more places to park. Too many yellow lines appearing
- Q31 Traffic is areal problem in the village
- Q31 Very much so
- Q31 An absolute priority for businesses in the village to thrive is for a car park area to be allocated as clients are finding it very difficult to park on High Street(So if you want empty shops) I think it would kill the village. We need your support
- Q31 Coltishall does need a car park most villages can offer such as Reepham & Aylsham. Businesses would benefit from through traffic if parking was available
- Q31 Community car park in or around High Street Coltishall for visitors and locals to use, and to reduce on road parking.
To promote Coltishall as a tourist destination in its own right and not being just part of the Broads

PUBLIC TRANSPORT

Question 32:

Statement: "There is a need for more frequent/varied routes and better public transport for the Parish"

Question number and Response Rating
 Number of replies to this question
 % Against total number of Questionnaires Returned
 % For Each Category of Response

32.1	32.2	32.3	32.4	32.5	Total Returns	
5	15	87	76	147	330	351
1.4%	4.3%	24.8%	21.7%	41.9%	94.0%	
5.7%		24.8%	63.5%			

Comments

- Q32 A bus service to Wroxham (Hoveton)
- Q32 A late bus to the city. Bus route to Wroxham daily
- Q32 A later bus service
- Q32 Adequate service
- Q32 Bus route to Norwich/North Walsham is adequate but there needs to be a regular service to Wroxham
- Q32 Bus route to Wroxham
- Q32 Bus service is good and on time
- Q32 Bus stop for Norwich nearer lower common and more buses to Wroxham
- Q32 Bus stops at Ling Way
- Q32 Bus to Norwich more frequent
- Q32 Bus to Wroxham
- Q32 Bus to Wroxham / Aylsham would be helpful.
- Q32 C????? Routes But am I am the only person without transport
- Q32 Definitely my 16 year old has to leave her course at city college to catch last bus home
- Q32 Especially to Wroxham
- Q32 I use the bus to get to work. The last bus from Norwich is 18:03 and I frequently have to call my partner to pick me up .
in the car because there not a later bus.
- Q32 I work in Salhouse but have to drive there as there is no way of getting to work on public transport
- Q32 It takes me 30 minutes to walk to nearest bus stop no good in dark or rain
- Q32 It would be very useful
- Q32 More frequent than one hour. Introduce Hoppers to Wroxham
- Q32 Most buses seem to be nearly empty
- Q32 Need an evening bus service
- Q32 Norwich/N Walsham services is good but to Wrexham is very poor
- Q32 One bus an hour to Norwich inadequate and no bus after 5:30pm too!!
- Q32 Particularly Wroxham
- Q32 Paved bus stop places for Ling Close/North Walsham Road
- Q32 We need a service to and from Wroxham
- Q32 Yes but there are real problems
- Q32 Also bus shelter would be go for us oldies
- Q32 Better and more regular transport to Wroxham.
- Q32 When the hospital was in Norwich we had public transport to get us there. Now it takes 1 hour actual travel time,
at intervals of 1 hour for the Sanders bus service and no chance of early or late appointments or visiting time.
A taxi costs £14 - £16 for one

Statement: "Improvement in public transport would reduce my need for the car"

Question number and Response Rating
 Number of replies to this question
 % Against total number of Questionnaires Returned
 % For Each Category of Response

33.1	33.2	33.3	33.4	33.5		Total Returns
37	28	72	66	112	315	351
10.5%	8.0%	20.5%	18.8%	31.9%	89.7%	
18.5%		20.5%	50.7%			

Comments

- Q33 A more varied and frequent service of smaller vehicles
- Q33 A regular bus service to Wroxham would reduce short car journeys.
- Q33 A regular link to Wroxham would help. Shopping and train station
- Q33 Buses into and from city
- Q33 Have no car
- Q33 I work in Great Yarmouth
- Q33 I work shifts, earlies & nights - buses and trains not running
- Q33 I would rather take a bus if I could
- Q33 If fares were reasonable.
- Q33 It would tempt me but
- Q33 None car owner (ticked 3)
- Q33 Perhaps useful to have printed timetable of bus route/times in PO
- Q33 Quarter of a mile to bus stops.
- Q33 Regular buses to and from Wroxham and Norwich would stop use of the car
- Q33 See above
- Q33 Sometimes
- Q33 There is no direct bus to Mundesely - only a transfer at Walsham which is not suitable

Question 34:

Statement: "Community transport is important for the Parish"

Question number and Response Rating
 Number of replies to this question
 % Against total number of Questionnaires Returned
 % For Each Category of Response

34.1	34.2	34.3	34.4	34.5		Total Returns
6	4	75	81	168	334	351
1.7%	1.1%	21.4%	23.1%	47.9%	95.2%	
2.8%		21.4%		70.9%		

Comments

- Q34 It is an essential service for the people
- Q34 For the elderly
- Q34 Possible?
- Q34 What is community transport
- Q34 We are grateful for the 29 bus
- Q34 Public transport to Norwich in the evening needs to be sorted out when we moved to village there was a good evening bus service but this has since stopped.

Number of replies to this question
 % Against total number of Questionnaires Returned
 % For Each Category of Response

89	39	152	17	11	308	351
25.4%	11.1%	43.3%	4.8%	3.1%	87.7%	
36.5%		43.3%		8.0%		

Comments

- Q37 ??
- Q37 Change is too expensive at present.
- Q37 Do not know
- Q37 Don't know enough about it
- Q37 I am not sure what this means
- Q37 I am unclear about the advantages of the proposal to me personally.
- Q37 I strongly disagree with Unitary council
- Q37 I used to live in Stroud Rural Dist Council which had the lowest rates and best service in Kent. Once it became part of the Medway Council Costs doubled and services disintegrated. Unitary means bigger committees -
The camel is a horse designed by committee
- Q37 Many matters are best dealt by local council
- Q37 More detail required
- Q37 Not aware what these are
- Q37 Not sure what this
- Q37 This will damage local council/parish council both currently excellent
- Q37 What are they ?
- Q37 What is this?
- Q37 What proposals

APPENDIX F Questionnaire Results and Comments

ENVIRONMENT

Question 38:

Statement: "I know where the recycling collection points are located"

Question number and Response Rating

38.1	38.2	38.3	38.4	38.5	Total Returns
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Number of replies to this question
 % Against total number of Questionnaires Returned
 % For Each Category of Response

15	6	10	66	242	339	351
4.3%	1.7%	2.8%	18.8%	68.9%	96.6%	
6.0%		2.8%		87.7%		

Comments

- Q38 We have a good facility here
- Q38 Bottles and paint
- Q38 I cannot walk to them as I have no transport
- Q38 Yes (no box ticked)
- Q38 Yes
- Q38 Yes
- Q38 You need help and a car
- Q38 As a dog walker I feel there is a need for more dog waste bins in Coltishall, especially around the St James area where we have several signs warning us of fines if we do not pick up our dogs mess but not a bin in sight.
- Q38 Fly tipping is a problem on Frogge Lane, The Old North Walsham Road and the surrounding area. Could the parish not have a collecting area for the residents to bring their unwanted furniture, tyres, carpets and electrical goods to, and ask Broadland to collect it at intervals. Then inform the residents of collecting area.

Question 39:

Statement: "Other recyclable items should be collected by Broadland DC (please specify)"

Question number and Response Rating
 Number of replies to this question
 % Against total number of Questionnaires Returned
 % For Each Category of Response

39.1	39.2	39.3	39.4	39.5		Total Returns
8	11	132	36	108	295	351
2.3%	3.1%	37.6%	10.3%	30.8%	84.0%	
5.4%		37.6%		41.0%		

Comments

- Q39 All plastics
- Q39 All plastics of all types their requirements change regularly
- Q39 All plastics should be collected
- Q39 Aluminium foil other plastics and margarine tubs
- Q39 Anything electrical
- Q39 Anything Recyclable
- Q39 Bottles / Glass
- Q39 Bottles and Glass
- Q39 Bottles and glass at moment I can drive to Bottle banks/tip when this is no longer possible?
- Q39 Bottles.
- Q39 Cartons, plastic more places for bottles
- Q39 Collection of old sofa's and whitegoods
- Q39 Collection of old sofa's and whitegoods
- Q39 Dry cell batteries and electric goods
- Q39 E.G. wood items and reusable facility created for the public to view and remove the same
- Q39 Food waste
- Q39 Food Waster
- Q39 Fridges etc
- Q39 Fridges, cookers, etc
- Q39 Fridges, Freezers, etc.
- Q39 Fridges, beds etc
- Q39 Garden rubbish should be taken without having to buy a bin or find a way to get it to the tip
- Q39 Glass
- Q39 Glass
- Q39 Glass
- Q39 Glass
- Q39 Glass
- Q39 Glass
- Q39 Glass
- Q39 Glass
- Q39 Glass
- Q39 Glass
- Q39 Glass
- Q39 Glass
- Q39 Glass
- Q39 Glass and clothing

APPENDIX F Questionnaire Results and Comments

Question 39 Comments continued

- Q39 Glass and Plastics
- Q39 Glass and shredded paper
- Q39 Glass and tetra packs. Non-specific plastics.
- Q39 Glass items
- Q39 Glass items, yoghurt fruit drink, fat spread containers, milk containers
- Q39 Glass recycling
- Q39 Glass recycling

- Q39 Glass textiles, more plastics, envelopes and shredded paper
- Q39 Glass, plastics and tin foil
- Q39 Glass, tetra cartons, silver foil & recyclable plastics
- Q39 Glass.
- Q39 Glass. BDC recycling is very limited in general
- Q39 Glass/Plastic/Metal
- Q39 Glass/yoghurt/margarine pots/clothes/food waste
- Q39 Glassware
- Q39 Glassware
- Q39 Household items no charge
- Q39 I am aware that BDC used to collect unwanted furniture etc.
- Q39 I am disabled and live alone and it would help if items other than the normal garbage could be taken
- Q39 Juice Cartons and Envelopes.
- Q39 Large electrical items i.e. freezers.
- Q39 Large furniture and white units ? Large elect items i.e. fridges / freezers.
- Q39 Large items (no box ticked)
- Q39 Large items (no box ticked)
- Q39 Large metallic objects
- Q39 Leaves
- Q39 Many plastics are made to be recycled but are not by Broadland
- Q39 More facilities for plastics
- Q39 More plastic/glass etc
- Q39 Need to know about furniture for disposal by BDC.
- Q39 Not happy with fortnightly household collection especially in summer when flies cause disease
- Q39 Paint disposal
- Q39 Plastic other than fro my recycling bin
- Q39 Plastics
- Q39 Plastics
- Q39 Plastics
- Q39 Plastics
- Q39 Plastics
- Q39 Plastics / Glass.
- Q39 Plastics and polystyrene
- Q39 Recycle more plastics
- Q39 Refrigerators, Freezers, \washing Machines etc. Glass Bottles.
- Q39 See Add C
- Q39 Tetra packs and other plastics. Aluminium foil.
- Q39 They do apart from bottles
- Q39 They used to. Washers, cookers, Fridges, old beds etc
- Q39 Think service provided is more than adequate
- Q39 Thought they were
- Q39 Too restrictive and encourages fly tipping
- Q39 Unsightly little boxes seen elsewhere.
- Q39 Very large items
- Q39 What items?
- Q39 Wheelie bin cleaning no charge
- Q39 White goods
- Q39 Xmas trees, glass jars etc
- Q39 Yoghurt pots and margarine tubs
- Q39 Yoghurt pots. butter & marge tubs, plastic tops
- Q39 Dog fouling bins should be attended as some are becoming a health hazard
- Q39 Local Councils should be lobbying central government to ensure only two or 3 types of plastics are produced for medical?
food use & chemicals - then all could be recycled
- Q39 Wastes recyclable collections should be weekly

APPENDIX F Questionnaire Results and Comments

Question 40:

Statement: "I am satisfied with local waste site and facilities"

Question number and Response Rating

Number of replies to this question

% Against total number of Questionnaires Returned

% For Each Category of Response

40.1	40.2	40.3	40.4	40.5		Total Returns
12	12	61	102	147	334	351
3.4%	3.4%	17.4%	29.1%	41.9%	95.2%	
6.8%		17.4%		70.9%		

Comments

- Q40 Decisions puzzle me but decisions needed
- Q40 Do not like restrictions on how much you can take
- Q40 Dustbin collection is ok
- Q40 Except the limit on using the tip
- Q40 If private people were not charged so much fly tipping might not be so bad
- Q40 Need for rubbish bin at Anchor street end of lower common
- Q40 No box ticked but> Except restrictions on amount you can take in one day, then going back the next day :
not very environmentally friendly
- Q40 Object to cameras+ V reg Lec recycling/waste disposal cameras - should not be treated as criminal
- Q40 Staff helpful and informative see 39
- Q40 Turned away with too many bags of rubbish
- Q40 Very convenient at village hall but untidy
- Q40 Very good local facility and staff.
- Q40 We are well supported here
- Q40 Yes (no box ticked)

Question 41:

Statement: "Renewable energy sites would be welcome in the Parish"

Question number and Response Rating

Number of replies to this question

% Against total number of Questionnaires Returned

% For Each Category of Response

41.1	41.2	41.3	41.4	41.5		Total Returns
38	23	126	42	86	315	351
10.8%	6.6%	35.9%	12.0%	24.5%	89.7%	
17.4%		35.9%		36.5%		

Comments

- Q41 An incinerator
- Q41 Could spoil a very pretty village for tourists & people who live here.
But an excellent site for wind turbines would be ex RAF site.
- Q41 Depends what this involves
- Q41 Depends where.
- Q41 Do not understand implications
- Q41 Does not know what renewable energy is
- Q41 Does not understand fully (no tick in box)
- Q41 Don't know what this means
- Q41 Electricity turbine in the Mill
- Q41 Emphatic No
- Q41 Highways need to support such a plan
- Q41 Like what renewable energy?
- Q41 Like what?
- Q41 No windmills of the new type thanks
- Q41 Not a windfarm
- Q41 Not clear what this means if it means wind turbines etc then 4
- Q41 Only Wind Farms ok
- Q41 Renewable energy would be welcome in village not sure where though
- Q41 The former RAF Coltishall.
- Q41 There are less sensitive places nearby.
- Q41 Unsure as to what this means
- Q41 We Must look for alternative energy sources
- Q41 What is in mind ??
- Q41 Wind turbines
- Q41 Would this benefit the Parish.

APPENDIX F Questionnaire Results and Comments

FORMER RAF CAMP

Question 42:

Statement: "The new Prison at the camp will help boost the the Parish economy"

Question number and Response Rating

Number of replies to this question

% Against total number of Questionnaires Returned

% For Each Category of Response

42.1	42.2	42.3	42.4	42.5		Total Returns
63	30	121	77	49	340	351
17.9%	8.5%	34.5%	21.9%	14.0%	96.9%	
26.5%		34.5%		35.9%		

Comments

- Q42 | A total disgrace decision in first place
- Q42 | Cannot see the local economy benefiting in the same way as when RAF were there
- Q42 | House devaluation, more traffic but less trade
- Q42 | How can this be judged when it does not start?
- Q42 | I am sure it will raise money locally
- Q42 | I cant see how
- Q42 | I doubt it
- Q42 | It is better than an ECO village, but not much
- Q42 | Majority of workers will not be from village
- Q42 | Might help - not happy
- Q42 | Only a minimal addition as it will not carry the same number of staff as when it was an RAF base
- Q42 | Only if supply contracts are awarded to truly "local" companies by the MOJ
- Q42 | Possibly but do not think it will make a huge difference
- Q42 | Provided they purchase provisions locally (4 Ticked)
- Q42 | Staff employed not locally
- Q42 | They keep telling us it will
- Q42 | Will it
- Q42 | Would prefer it to be called anything other than Coltishall
- Q42 | New prison must cut links with Coltishall as this is damaging the name of the village
- Q42 | Would prefer it to be called any thing other than Coltishall

Question 43

Statement: "The new Prison will lead to job opportunities"

Question number and Response Rating
 Number of replies to this question
 % Against total number of Questionnaires Returned
 % For Each Category of Response

43.1	43.2	43.3	43.4	43.5		Total Returns
41	28	113	104	57	343	351
11.7%	8.0%	32.2%	29.6%	16.2%	97.7%	
19.7%		32.2%		45.9%		

Comments

- Q43 | But for who?
- Q43 | For who
- Q43 | Hopefully will
- Q43 | I am sure it will raise money locally
- Q43 | I wouldn't know
- Q43 | It will but so could something else
- Q43 | Job opportunities for who? Not local people
- Q43 | Local?
- Q43 | Might help - not happy
- Q43 | Most opportunities will be for trained people from outside of village
- Q43 | Most people already trained and brought in from other areas
- Q43 | No job opportunity for locals
- Q43 | Not local jobs
- Q43 | Prison already full and waiting list
- Q43 | Provided local people are used (4 ticked)
- Q43 | Who from this area has been employed
- Q43 | Will locals have the right qualifications for these jobs?
- Q43 | A lovely village to live in, well kept. Downside the new prison but acceptable if it creates LOCAL jobs.

APPENDIX F Questionnaire Results and Comments

Question 44

statement: "How would you like to see the former RAF base used"

Question number and Response Rating
 Number of replies to this question
 % Against total number of Questionnaires Returned
 % For Each Category of Response

351	This is a question requiring a written		Total Returns
44	answer the replies are as listed	265	351
	below	75.5%	

Comments

- Q44 | ?
- Q44 | 6th Form college further education

- Q44 A golden opportunity for training athletics for the Olympic games
- Q44 A new Village using existing Shops / Leisure Etc
- Q44 A waste of time commentating
- Q44 Activity centre
- Q44 Administrative offices
- Q44 Affordable homes with possible homes for elderly with buses and facilities
- Q44 Affordable Housing
- Q44 Affordable housing
- Q44 Affordable housing for people on low wages
- Q44 Agriculture
- Q44 Agriculture / Small Business
- Q44 Agriculture and Small Business
- Q44 Agriculture/horticulture use
- Q44 Air museum
- Q44 Aircraft Museum - Perhaps move existing Norwich
- Q44 Aircraft Repair Storage and flying club, Helicopter base
- Q44 Airfield
- Q44 Airport / Farming / Industrial Site
- Q44 Airport to make use of runways
- Q44 Any suggestion will be ignored !!
- Q44 Any use as long as it is used
- Q44 Anything that will benefit the village
- Q44 Anything would be better than a prison
- Q44 Armed Forces
- Q44 As a community leisure centre, swimming pool, gym, fitness centre etc
- Q44 As a community with amenities
- Q44 As an Olympic type sports academy with supporting housing and business
- Q44 As new village with all its own shops supermarkets etc
- Q44 As RAF Base
- Q44 As RAF Duxford museum or regional/national sports and training centre
- Q44 As stated - RAF Base
- Q44 Back to farming or housing with necessary infrastructure
- Q44 Business park / leisure centre
- Q44 Business park to create more employment in the area
- Q44 Cinema/Bowling. Leisure centre
- Q44 College & campus of some sort for more rural communities
- Q44 Commercial airport
- Q44 Community resources. Homes at prices for young people
- Q44 Controlled expansion of Prison / Recreational
- Q44 Develop a tourist attraction type park, Norfolk very short of pleasure wood hills type of entertainment for families
- Q44 Develop into a village with housing and some light industry.
- Q44 Develop the site as a separate community / Shops etc. Prefer it known as Badersfield
- Q44 Different to a prison
- Q44 Does not matter what use we would like "they" will do whatever they want
- Q44 ECO Village
- Q44 Educational, sports and leisure facilities
- Q44 employment opportunities
- Q44 Environmentally friendly wind farm to help our local economy and to do our bit to save planet
- Q44 Existing sports and recreation facilities to be made available for all ages.
- Q44 Existing Sports Facilities for Locals + Small Businesses
- Q44 Extra leisure activities, swimming, squash badminton table tennis, tennis facilities
- Q44 Facilities for young people
- Q44 Facilities for young people i.e. sports/training centre for unemployed
- Q44 Farm land
- Q44 Farmland
- Q44 Food production
- Q44 For sports & recreation for all categories within the community

APPENDIX F Questionnaire Results and Comments

Question 44 Comments continued

- Q44 Given back to farming
- Q44 Happy with Prison housing which all can purchase
- Q44 Historic
- Q44 Holiday accommodation.
- Q44 Holiday camp and caravan park
- Q44 Hospital/Recreation Centre
- Q44 Houses and Park
- Q44 Houses for rent by Wherry Council would be great. Airfield ideal for driving school.
- Q44 Houses for rent by Wherry Council would be great. Airfield ideal for driving school.
- Q44 Housing
- Q44 Housing
- Q44 Housing
- Q44 Housing
- Q44 Housing

Q44 Housing
 Q44 Housing
 Q44 Housing
 Q44 Housing
 Q44 Housing / Farming and Small Businesses
 Q44 Housing / Light Industry
 Q44 Housing and recreation
 Q44 Housing and related necessary facilities
 Q44 Housing for single people
 Q44 Hurry?? Then area could be used as a housing project
 Q44 I think the prison is a good use but it is unsuitable for housing/business use on any large scale because of the lack of infrastructure
 Q44 I would like it to be used in farming community
 Q44 Ideal site for wind farm
 Q44 If the village was it would be an ideal airport. Sports facilities, Light industrial use
 Q44 I'm am unlikely to use any facilities at airbase due to distance
 Q44 Indoor Leisure
 Q44 Industrial
 Q44 Industrial but need of improved infrastructure
 Q44 Industrial Units or Armed Forces base
 Q44 Industry / Leisure
 Q44 Industry more jobs
 Q44 Industry, Sport, Recreation, Housing
 Q44 Large leisure facility. Boating lake, woodland, swimming pool, go kart track, conference centre. Wind turbines
 Q44 Large prison or transfer of Norwich Airport to site
 Q44 Left as it is
 Q44 Leisure
 Q44 Leisure activities
 Q44 Leisure centre
 Q44 Leisure centre, swimming pool, tennis courts, multisports courts, gym, conference centre
 Q44 Leisure complex
 Q44 Leisure facilities
 Q44 Leisure facilities Affordable For local people - swimming pool
 Q44 Leisure facilities for all ages. RAF Museum
 Q44 Leisure facilities not a prison
 Q44 Light aircraft airfield
 Q44 Light Engineering
 Q44 Light Industrial Units
 Q44 Light Industrial Units / Designer Outlet Village
 Q44 Light Industry
 Q44 Light Industry
 Q44 Light Industry
 Q44 Light industry or agriculture develop public amenity area e.g. walks
 Q44 Light industry self employment based Aero club
 Q44 Light industry, more housing, return to agriculture
 Q44 Like it back as airbase please
 Q44 Limited Residential Houses
 Q44 Local Businesses - Not a Prison !
 Q44 Local sports etc
 Q44 Mid range houses
 Q44 Military use i.e. storage base
 Q44 Minor Business Park
 Q44 Mixture of housing, recreation and industry.
 Q44 More affordable housing
 Q44 More facilities for the local people. Bowling alley, cinema, swimming pool

APPENDIX F Questionnaire Results and Comments

Question 44 Comments continued

Q44 More leisure facilities and shops
 Q44 More use by residents living around, sports facilities, swimming pool
 Q44 New affordable homes
 Q44 No comment
 Q44 No ECO town.
 Q44 No expansion of prison, roads cannot cope
 Q44 No Prison
 Q44 No prison
 Q44 No Prison new houses, work units/shops for new village
 Q44 No view as yet but presume this question academic
 Q44 Not as a prison. Special needs school and al that benefits
 Q44 Not as an eco town well a prison seems best solution (perfect solution would have been to give land back to previous owner
 Q44 Not really any point offering suggestions. Prison was forgone conclusion. Those in power had made decision and the consultation was a fruitless and pointless exercise, sorry
 Q44 Not sure
 Q44 Organic Horticultural centre

Q44 Our opinions are irrelevant
 Q44 Part housing Part Recreational to help boost spending in the village
 Q44 Practice sports village
 Q44 Prison sensible
 Q44 Prison still not a popular choice
 Q44 Private Airstrip
 Q44 Private housing
 Q44 Privately run airfield with facilities to encourage gliding/flying clubs schools air taxis, parachuting etc
 Q44 RAF Museum
 Q44 Recreation Sport faculties Swimming Pool
 Q44 Recreational / Leisure Facility
 Q44 Recreational / Playbarn for youngsters
 Q44 Recreational facilities could have been used - now too late
 Q44 Recreational facilities. Small business
 Q44 Recreational purposes & performing arts
 Q44 Recycling
 Q44 Rehab centre for the troops
 Q44 Re-hab unit for current injured servicemen
 Q44 Renewable energy
 Q44 Re-open as RAF Base
 Q44 Repair and Testing Aviation Equipment
 Q44 Research, Business anything but a prison or immigration centre
 Q44 Return to agricultural land
 Q44 Return to agricultural use
 Q44 Return to agriculture
 Q44 Return to Agriculture
 Q44 Return to agriculture
 Q44 Return to agriculture
 Q44 Return to agriculture
 Q44 Return to agriculture
 Q44 Return to agriculture
 Q44 Return to agriculture
 Q44 Return to agriculture to feed increasing population
 Q44 Return to farm land
 Q44 Return to farming
 Q44 Return to Farming
 Q44 Return to Farming
 Q44 Return to Farming
 Q44 Return to farming and agricultural college
 Q44 Return to farming land
 Q44 Return to Farmland
 Q44 Return to farmland
 Q44 Return to Farmland
 Q44 Return to nature
 Q44 Return to RAF
 Q44 Return to RAF
 Q44 Returned to agricultural land. Renewable energy site
 Q44 Returned to agricultural use
 Q44 Returned to agricultural use
 Q44 Returned to green land
 Q44 Returned to it's natural state
 Q44 Road racing or motto-cross track
 Q44 Rural Enterprise Training Centre

APPENDIX F Questionnaire Results and Comments

Question 44 Comments continued

Q44 Set aside and planted with trees.
 Q44 Shame at loss of swimming pool, theatre and 10 pin bowling
 Q44 Shopping, Leisure facilities. Theme park
 Q44 Should have Badersfield Village only and return rest to agriculture
 Q44 Site is now occupied as part of a prison how do you interject that
 Q44 Skate Park
 Q44 Small Business and agriculture
 Q44 Small business development
 Q44 Small businesses
 Q44 Small industrial units. Leisure facilities
 Q44 Small industry
 Q44 Social activities
 Q44 Some form of living museum attraction (I worked there for 10 years)
 Q44 Something positive, a tribute to the RAF anything but a prison.
 Q44 Sport facilities
 Q44 Sporting facility - Further education
 Q44 Sports /Educational Facilities
 Q44 Sports /Educational Facilities

- Q44 Sports centre
- Q44 Sports centre for young people
- Q44 Sports centre, further education college, cottage hospital
- Q44 Sports facilities & leisure activities
- Q44 Sports, recreation and community use
- Q44 Swimming pool
- Q44 Swimming Pool / Sports Facilities
- Q44 Swimming Pool / Sports Facility / Limited Housing
- Q44 Swimming pool and sports arena
- Q44 The ideas are endless but this leads back to A11 bypass. But secrecy on the ministries behalf does not help
- Q44 The land handed back to the farmers for use
- Q44 The park needs updating so badly, to be honest I think its unsafe and if it was
- Q44 Theme Park
- Q44 There could be a number of things put their other tan a Prison. Sports centre for example
- Q44 This base is wrongly located and a waste of money too near residential area. What about helicopter base
- Q44 To improve economy in parish
- Q44 Too late (as usual) It should have been made in to Norwich international or kept for the 25,000 troops in Germany or Returned to Agriculture
- Q44 Too Late Done Deal
- Q44 Too late for an opinion now
- Q44 Training area for learning to drive
- Q44 Training For : Military, Police, Fire and ambulance services
- Q44 Transfer Norwich Airport to RAF Coltishall flight paths are excellent for Coltishall plus plenty of room for expansion
- Q44 Turned back to agriculture.
- Q44 Turned into a museum or the servicing facilities at Norwich Airport to be moved to Coltishall
- Q44 Turned into a sports area
- Q44 Turned over to housing, shopping and welfare facilities to benefit surrounding villages
- Q44 Turned to agricultural land
- Q44 Use as an airport
- Q44 Use for Hotel and leisure centre etc
- Q44 Use the land surrounding the prison building for agriculture
- Q44 Used as a flying school. Used again as farmland
- Q44 Used as a servicing centre or small production line for aircraft
- Q44 We don't seem to have any say in it
- Q44 Will it employ local people?
- Q44 Will it employ local people?
- Q44 Wind farm
- Q44 Wind Farm
- Q44 Wind farm and leisure facilities for local residents and villages.
- Q44 Would have liked it to stay as RAF base
- Q44 Would like to see more jobs created by the use of it for industry
- Q44 Would like to see various options put forward - Holiday park, Theme park ideas outside of the box bringing in local
- Q44 Do not agree with the Prison. Better facilities for youngsters. Goals, pin pong etc. Better and more regular transport to Wroxham.
- Q44 I fundamentally believe that the village is a great place to live. However it is plighted by the main road infrastructure especially Norwich to North Walsham Road. It is dangerous, inadequate for the HGVs and polluting. The road provides little benefit for the village. Any development housing RAF base etc would worsen our villages position and quality of life.
- Q44 Insult to name sex offenders prison after national hero Bader. ????
- Q44 Regarding the RAF base comments above. We are disappointed at the choice of name 'Bure'. We already have facilities including that name - an unfortunate choice.
- Q44 The name Coltishall removed from the prison address it is not even in parish of Coltishall

APPENDIX F Questionnaire Results and Comments

Question 45:

Statement: "I know who my Parish Councillors are"

Question number and Response Rating
 Number of replies to this question
 % Against total number of Questionnaires Returned
 % For Each Category of Response

45.1	45.2	45.3	45.4	45.5		Total Returns
43	28	70	81	97	319	351
12.3%	8.0%	19.9%	23.1%	27.6%	90.9%	
20.2%		19.9%		50.7%		

Comments

- Q45 I know of three by name and sight
- Q45 I think so (no tick in box)
- Q45 Know parish councillors names and know 2-3 personally
- Q45 Most of them
- Q45 Not all/few
- Q45 One of them
- Q45 Some
- Q45 Some of them
- Q45 Some of them (no box ticked)
- Q45 The Marlpit keeps the village well informed

Q45 Very Helpful
 Q45 Via excellent Marlpit
 Q45 Via Marlpit
 Q45 Would be nice to have more info
 Q45 Yes
 Q45 Yes (no box ticked)
 Q45 Yes (no box ticked)

Question 46:

Statement: "The Parish keeps me informed of local issues"

Question number and Response Rating
 Number of replies to this question
 % Against total number of Questionnaires Returned
 % For Each Category of Response

46.1	46.2	46.3	46.4	46.5		Total Returns
27	31	82	107	76	323	351
7.7%	8.8%	23.4%	30.5%	21.7%	92.0%	
16.5%		23.4%		52.1%		

Comments

Q46 As above
 Q46 By reading Marlpit
 Q46 I know how to access info via internet
 Q46 Informed in the Marlpit
 Q46 Marlpit keeps you informed although sometimes it is too late
 Q46 Marlpit updates are great
 Q46 More specific publication published
 Q46 Only via Marlpit
 Q46 Parish Magazine o.k.
 Q46 The Marlpit does
 Q46 Via Marlpit
 Q46 Via Marlpit
 Q46 Via Marlpit
 Q46 Via parish magazine
 Q46 Via Parish Magazine.
 Q46 Via the Marlpit Magazine
 Q46 We have a good Parish Council
 Q46 Yes
 Q46 Yes (no box ticked)
 Q46 A village advert/publicity board for more information

APPENDIX F Questionnaire Results and Comments

Question 47:

Statement: "The Parish Council represents the needs of the community"

Question number and Response Rating
 Number of replies to this question
 % Against total number of Questionnaires Returned
 % For Each Category of Response

47.1	47.2	47.3	47.4	47.5		Total Returns
13	27	93	110	83	326	351
3.7%	7.7%	26.5%	31.3%	23.6%	92.9%	
11.4%		26.5%		55.0%		

Comments

Q47 And the access to district councillors etc
 Q47 Believes parish council represents more than county council does
 Q47 But only for as far as it is able
 Q47 Does not know what parish council does, so cannot comment (but ticked box 3)
 Q47 I do not like crossing installed between chemist and butchers
 Q47 In Marlpit should do but does it?
 Q47 Some of them
 Q47 Via Marlpit
 Q47 We have a good Parish Council
 Q47 Yes
 Q47 Yes (no box ticked)
 Q47 Yes I think so

Question 48:**Statement: "I am kept informed about the Parish Council activities"**

Question number and Response Rating
 Number of replies to this question
 % Against total number of Questionnaires Returned
 % For Each Category of Response

48.1	48.2	48.3	48.4	48.5		Total Returns
21	33	91	98	70	313	351
6.0%	9.4%	25.9%	27.9%	19.9%	89.2%	
15.4%		25.9%		47.9%		

Comments

- Q48 Again via Marlpit
- Q48 Good coverage in the Marlpit
- Q48 I know how to access info via internet
- Q48 Mainly in Marlpit
- Q48 Marlpit
- Q48 Need more information via post for people who cannot attend meeting
- Q48 Only Via Marlpit magazine
- Q48 Only via the Marlpit if it is delivered on time
- Q48 Parish Magazine o.k.
- Q48 The community spirit is always stronger when there are children in the family
- Q48 Through the Marlpit
- Q48 Via Marlpit
- Q48 Via Marlpit
- Q48 Via Marlpit
- Q48 Via Marlpit Magazine
- Q48 We have a good Parish Council
- Q48 Yes
- Q48 Yes Via Marlpit (no box ticked)
- Q48 Yes Via Marlpit (no box ticked)
- Q48 Yes the Marlpit is very informative
- Q48 The Marlpit is really handy for local news
- Q48 A village advert/publicity board for more information

APPENDIX F Questionnaire Results and Comments**FAITH****Question 49:****Statement: "My spiritual needs are met by the religious facilities in the Parish"**

Question number and Response Rating
 Number of replies to this question
 % Against total number of Questionnaires Returned
 % For Each Category of Response

49.1	49.2	49.3	49.4	49.5		Total Returns
15	10	112	56	85	278	351
4.3%	2.8%	31.9%	16.0%	24.2%	79.2%	
7.1%		31.9%		40.2%		

Comments

- Q49 We worship in church at Norwich where we moved from but feel churches here are active to
- Q49 Not really spiritual (But ticked box 3)
- Q49 Answered NO but no box ticked
- Q49 Have no spiritual needs (warranted a 3 though)
- Q49 Member of free evangelical church in Norwich (No box ticked)
- Q49 As an RC I go out of parish to worship
- Q49 Do not have a faith, but there seems to be lots of churches here.
- Q49 I have unusual spiritual needs I think
- Q49 Not Used
- Q49 Irrelevant (no tick in box)
- Q49 N/a

Q49 | N0 - travel into Norwich for this (no box ticked)
 Q49 | Yes (no box ticked)
 Q49 | Agnostic
 Q49 | Or nearby
 Q49 | I don't do religion
 Q49 | Don't go to church
 Q49 | We are not religious
 Q49 | C of E priest is very good
 Q49 | Not really applicable
 Q49 | We go to church in Ranworth as this is where I was brought up
 Q49 | Attends RC church in Hoveton.

APPENDIX F Questionnaire Results and Comments

ADDITIONAL COMMENTS

General | Businesses and residents need to pull together more to make the village more attractive and useable
 General | Coltishall is a lovely place with good facilities.. Access to everything. Countryside, Coast and good walks.
 General | Coltishall is a lovely village with plenty of shops & facilities which many villagers would like to aspire to.
 General | Coltishall is very fortunate to have a competent chairman who along with others are striving for the best of the community
 General | Coltishall seems to be a commuter village and there would need to be encouragement for people to be involved in village activities
 Helpful to issue newcomers with Welcome Pack !!!
 General | Helicopter noise effects quality of life ? Relocating at least partially in turn with other flying patterns
 General | I am 71, still fit and able to drive. Hence I do most of my shopping and recreational activities outside the village. Once I am unable to drive
 I will be totally dependant on the facilities in the village and my views may change. One thing not really covered by the questionnaire. A cycle
 footpath from Coltishall to Wroxham. Connected away from the road i.e. on the far side of the hedge (as in little Plumstead would be a huge
 asset (There is a cycle route along railway line and I would strongly urge that to be used - John H)
 General | I am 100 years old and I find Coltishall a delightful place to live. Don't let ??????? Spoil it
 General | I enjoy the facilities of greens and ponds and enjoy access and use of the bure valley footpath . I also appreciate the direct footpath
 Gt Hautbois to Coltishall as I like to walk to the local shops if I have the time. I also appreciate the mix of local shops
 General | I have never understood the necessity for any such parish plan, since it is possible to attend the parish council meetings or to express any con
 directly to the councillors by telephone, letter etc (Information numbers is in the Marlpit delivered to the house, including district councillors)
 General | I love living in Coltishall I think the Parish Council do a good job in looking after its many interests. Main suggestion
 would be Annual/ Fete/Fun Day Thank you
 General | I think the local parish council does a very good job, and have helped me out on several occasions, many thanks
 General | I would like to request that the farmers collecting sugar beer from the field on North Walsham Road, consider residents living there.
 Monday 23rd Nov 5>45am we were woken by farm vehicles emptying sugar beet into lorries. Noise and lights not very pleasant at that time of
 morning. We didn't need lights in the house, all their vehicles lit up everywhere. Also Friday 27th Nov 6:00am they were ploughing over the are
 sugar beet laid. I understand that the farmers have to do their job but an hour later would be appreciated
 General | It is a good village let us keep it so keep long vehicles to main roads where possible

General | It's a very pleasant village to live in and also bring your family up in. I would not like to see many changes but maybe more social events

General | Just wondering if over 17's don't count in the community as they have no questionnaire unless they are a householder. These are our young ac

General | Litter is a problem in the Village.

General | Please stop wasting our money on unnecessary schemes like road furniture etc

General | See sheets attached to H022

General | Thanks

General | The extension of the allotments is acceptable while it is meeting demand for local residents but the erection of chicken houses etc has surely got out of control. Coltishall will soon resemble a third world shanty town if the recent upsurge in these structures is not controlled.

General | The parish plan is predicated on the understanding that "The Community" is Coltishall & Hautbois. Actually Horstead is also part of the communi and Wroxham/Hoveton is only 30 mins away by bike.

General | The questionnaire is an excellent idea thanks for giving me the opportunity

General | There is a need for a bakers and coffee shop

General | To promote the area of natural beauty to attract holiday makers and tourists to the area to benefit local economy. I would like to say the Marlpit magazine is an excellent communicator of news in the village they keep people informed and is an asset to the village and nearby area

General | We believe Coltishall is a lovely place to live long may it remain so.

General | We enjoy living in Coltishall and are satisfied with the medical practice, transport links and shops.

General | We enjoy living in Coltishall but spend most of our time in Norwich. As we approach retirement (in 4 years) we expect to be able to put more back into the community