

# IT'S A SCAM

## Fraudsters want your PIN and bank card

**1** A fraudster telephones you claiming to be police from Scotland Yard. They tell you that your bank card details have been used fraudulently.

**2** They suggest that you hang up and ring them back to ensure the call is genuine. **Don't be fooled** – they stay on the line.



**THE PHONE CALL**



**THE COURIER**



**THE PIN NUMBER**

**3** They send a taxi to take you to the bank to withdraw money. After that they will send a courier to your home to collect the money.

**JUST REMEMBER:**  
Your bank or the police will never ask for your PIN or bank card – **don't give them to anybody!**

If you've been a victim of this crime call the police on **101**.



**NORFOLK**  
CONSTABULARY

*Our Priority is You*